

RACE Coordinator Role

Systems of Care Coordinator Role

You Make it Happen!

**STEMI Systems: *RACE* -> The ACCELERATOR
Program and Expanding to Other Time
Dependency Emergencies**

Mayme Lou Roettig

**on behalf of the Thousands of *RACE* Colleagues in
North Carolina**



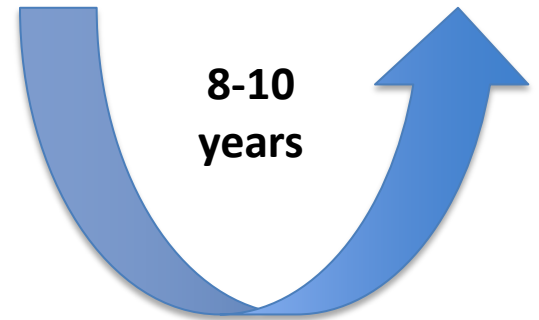
- ❑ Education-> specifically ~~Medical~~ Healthcare Practitioner Education
- ❑ How do we change physician and HC practitioners behaviors?
 - Measure It !!
 - Data Drives change- PI-CME; Disease state registries; potential of EMR.....Linked Pre-hospital-Hospital-Out-patient/Clinics
 - Measure per provider, practice, hospital- - -> “System”
 - Move their food
 - Reimbursement- Moving from RVUs to ACO quality cost payment incentives ; bundled payment



- ❑ Fragmentation of healthcare
- ❑ Cost of healthcare
 - Fiscal and human factors
- ❑ Competence and training of providers of healthcare
- ❑ Commercial Influences

The Opportunity

From Bench to Bedside



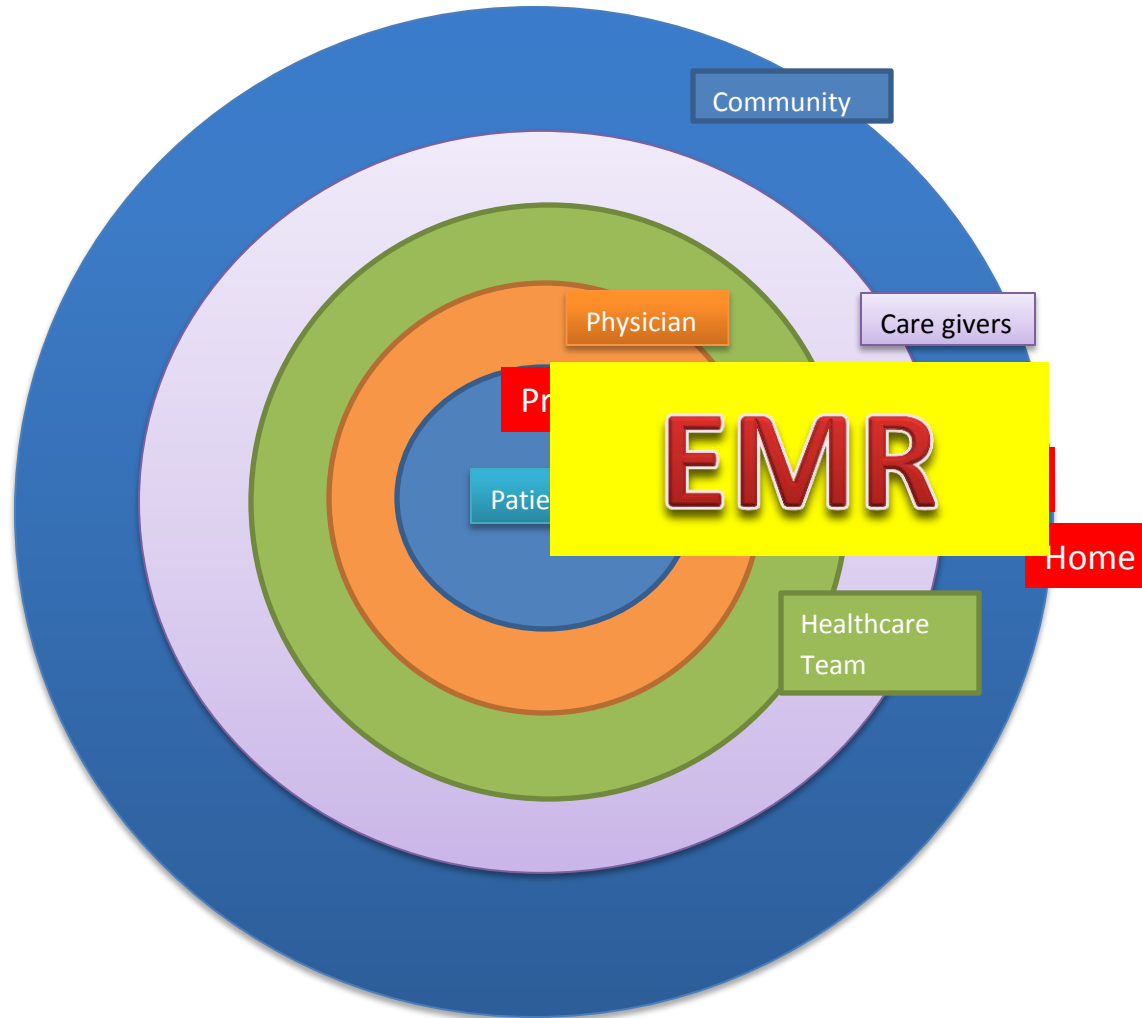
Transformational EDUCATION



Can we provide an Outcomes- based
system of care in the US?

**Can HC research & education leaders
provide scalable models
that are sustainable?**

Systems of Care Model





Can HC research & education leaders provide scalable models that are sustainable?

Research in CME: Managing the Paradigm Shift, Baltimore Oct 16, 2013

Lessons Learned from Reperfusion of Acute MI in Carolina Emergency Departments

Mayme Lou Roettig, RN MSN

Director, Systems of Care and Implementation Education

Assistant Director, Center For Educational Excellence

Duke University, Durham, North Carolina



Duke Clinical Research Institute



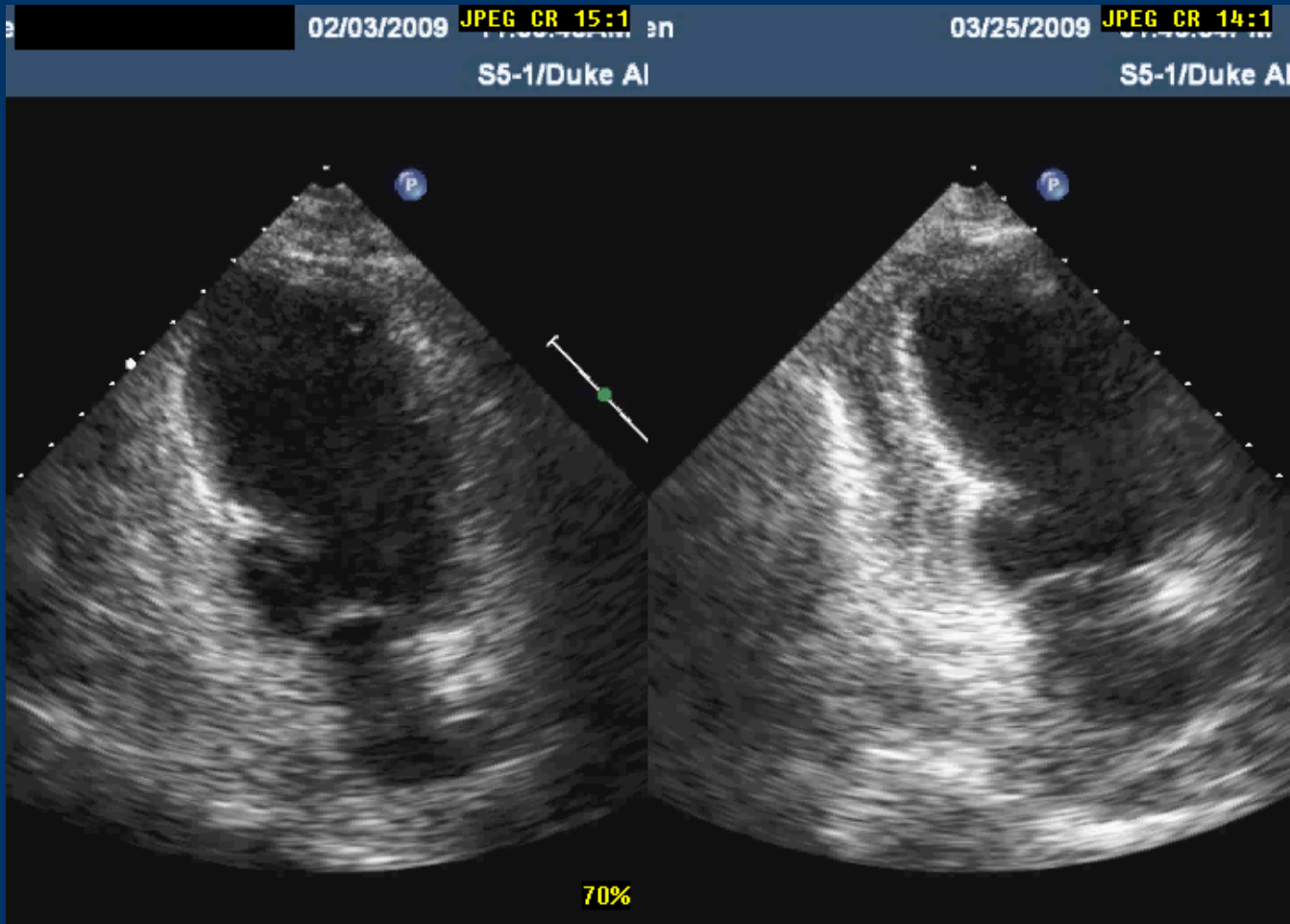
- “..one thing is certain: the era of fragmented care delivery should draw to a close. Too many Medicare beneficiaries — like many other patients — have suffered at the hands of wasteful, ineffective, and poorly coordinated systems of care...”

Donald M. Berwick, M.D., N Engl J Med 2011

The Evidence for Reperfusion Therapy

**120+ minutes to
device
“Cardiac cripple” or
shock and death**

**< 60 minutes to
device
Home in 3 days
Normal life**



FROM PAGE ONE

Duke project to give a boost to heart attack care

Hot line connects hospitals to Duke specialists day and night

BY JIM SHAMP

jshamp@heraldsun.com; 419-6633

More than half the people who have heart attacks in North Carolina don't get the clot-busting medicines or vein-widening angioplasties and stents considered the standard of proper care by cardiology professionals.

As a result, Duke Clinical Research Institute physicians announced Wednesday that they're embarking on an eight-hospital project to find roadblocks, streamline communications and develop strategies for the state's hospitals to use in saving lives.

"Who are these people who are eligible for lifesaving therapy and not getting it?" asked Mat

Lotfi, a DCRI researcher leading the pilot project aimed at treating all patients in North Carolina within 90 minutes of their heart attack. "We're going to try to find out, characterize the problem, and find the best ways to deal with it."

Lotfi said some doctors in emergency departments in small rural hospitals sometimes are reluctant to make the quick life-and-death decisions that may be required for administering powerful clot-dissolving drugs such as t-PA, or tissue plasminogen activator.

"Some emergency physicians are worried both medically and legally about the possibility of creating a big bleed in someone's head by using these drugs," Lotfi

INFORMED SOURCE

Mat Lotfi, 32, is a research associate with Duke Clinical Research Institute, specializing in health system development.

Lotfi grew up in Charlotte, but he moved to Canada when he was 17 years old. He completed his medical training, residency and specialty training at the University of Toronto, and came to Duke



10 months ago to participate in cardiology research.

Lotfi, who is single, said he plans to be at Duke at least

another year. He enjoys golf in his spare time.

said. "And they may not be equipped to perform angioplasty," the process of running a thin probe into a coronary artery to inflate a tiny balloon that can open a blockage and stop a heart attack.

The Duke-led regional pilot program brings together emergency medical specialists using a round-the-clock hot line to

share expertise and speed up the doctors' response.

Under the pilot program, sponsored through a \$160,000 grant from Genentech, the biotech firm that makes t-PA, a doctor at Person Memorial, Maria Parham or any of the other participating hospitals' emergency rooms can call a toll-free number any time of the night or day. Within 30 sec-

onds, the caller is connected to a Duke cardiologist, Lotfi said.

Other hospitals in the program include Durham Regional; Alamance, Southeastern and Sampson regional medical centers; and Nash Health Care System in Rocky Mount.

Some participating hospitals that didn't have full-time electrocardiogram equipment and fax machines in their emergency departments now have them, he said, so their doctors can communicate data to the Duke cardiologist. If a patient's symptoms, medical history and EKG strip confirm a heart attack, the doctors at each end of the line can decide whether to give the patient medication or angioplasty immediately, or to transport the patient to Duke or another facility for specialized care.

"So far, since we started this May 4, we've been able to keep the total response time to under

four minutes to make a decision," Lotfi said.

James Jollis, a Duke cardiologist on the team, said a patient came to one of the participating hospitals recently with chest pain and an EKG bearing some signs of a heart attack.

"Their doctor called the new hot line, and the decision was made to give the patient an immediate catheterization," Jollis said. Catheterization involves injecting dye into the coronary arteries to spot a blockage with a full-motion X-ray of the heart.

"It was the right decision, because it turned out this patient didn't have a blockage," Jollis said. "The EKG was a false reading, so the patient was spared the bleeding risk of getting a [clot-dissolving drug]."

The researchers said they hope to fine-tune the program to expand it statewide, and possibly throughout the nation.



Reperfusion of Acute Myocardial Infarction in Carolina Emergency Departments (RACE)

A Proposal to Improve Public Health in North Carolina Through Improving Care of Heart Attack Patients

December 2, 2004

James Jollis, MD
Christopher Granger, MD

Executive director		\$140,000 / year including benefits	\$280,000
5 regional coordinators	(60% support from RACE project, and 40% support from regional center).	\$50,000 / year including benefits from RACE	\$500,000
Regional materials		\$10,000 / region	\$50,000
Director materials and support		\$50,000	\$50,000
Meeting support	4 semi-annual meetings	\$30,000 / meeting	\$120,000
Total			\$1,000,000

Implementation of a Statewide System for Coronary Reperfusion for ST-Segment Elevation Myocardial Infarction

James G. Jollis, MD

Mayme L. Roettig, RN, MSN

Akinyele O. Aluko, MD

Kevin J. Anstrom, PhD

Robert J. Applegate, MD

Joseph D. Babb, MD

Peter B. Berger, MD

David J. Bohle, MD

Sidney M. Fletcher, MD

J. Lee Garvey, MD

William R. Hathaway, MD

James W. Hoekstra, MD

Robert V. Kelly, MD

William T. Maddox Jr, MD

Joseph R. Shiber, MD

F. Scott Valeri, MD

Bradley A. Watling, MD

B. Hadley Wilson, MD

Christopher B. Granger, MD

for the Reperfusion of Acute Myocardial Infarction in North Carolina Emergency Departments (RACE) Investigators

CORONARY HEART DISEASE, INCLUDING myocardial infarction as its acute manifestation, is the leading cause of death worldwide.¹ In the United States, 3 times as many adults die from acute myocardial infarction as from motor vehicle crashes.² Similar to trauma, ST-

Context Despite 2 decades of evidence demonstrating benefits from prompt coronary reperfusion, registries continue to show that many patients with ST-segment elevation myocardial infarction (STEMI) are treated too slowly or not at all.

Objective To establish a statewide system for reperfusion, as exists for trauma care to overcome systematic barriers.

Design and Setting A quality improvement study that examined the change in speed and rate of coronary reperfusion after system implementation in 5 regions in North Carolina involving 65 hospitals and associated emergency medical systems (10 percutaneous coronary intervention [PCI] hospitals and 55 non-PCI hospitals).

Patients A total of 1164 patients with STEMI (579 preintervention and 585 postintervention) eligible for reperfusion were treated at PCI hospitals (median age 61 years, 31% women, 4% Killip class III or IV). A total of 925 patients with STEMI (518 preintervention and 407 postintervention) were treated at non-PCI hospitals (median age 62 years, 32% women, 4% Killip class III or IV).

Interventions Early diagnosis and the most expedient coronary reperfusion method at each point of care: emergency medical systems, emergency department, catheterization laboratory, and transfer. Within 5 regions, PCI hospitals agreed to provide single-call catheterization laboratory activation by emergency medical personnel, accept patients regardless of bed availability, and improve STEMI care for the entire region regardless of hospital affiliation.

Main Outcome Measures Reperfusion times and rates 3 months before (July to September 2005) and 3 months after (January to March 2007) a year-long implementation.

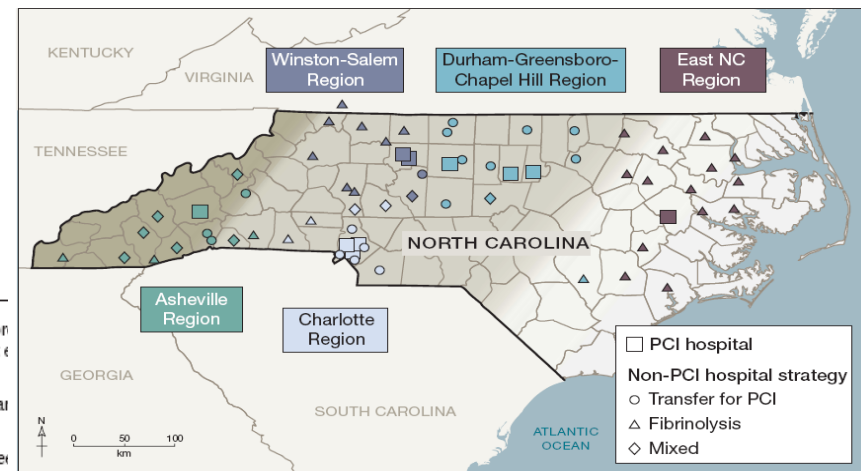
Results Median reperfusion times significantly improved according to first door-to-device (presenting to PCI hospital 85 to 74 minutes, $P < .001$; transferred to PCI hospital 165 to 128 minutes, $P < .001$), door-to-needle in non-PCI hospitals (35 to 29 minutes, $P = .002$), and door-in to door-out for patients transferred from non-PCI hospitals (120 to 71 minutes, $P < .001$). Nonreperfusion rates were unchanged (15% in non-PCI hospitals and decreased from 23% to 11% in the PCI hospitals). For patients presenting to or transferred to PCI hospitals, clinical outcomes including death, cardiac arrest, and cardiogenic shock did not significantly change following the intervention.

Conclusions A statewide program focused on regional systems for reperfusion for STEMI can significantly improve quality of care. Further research is needed to ensure that programs that result in improved application of reperfusion treatments will lead to reductions in mortality and morbidity from STEMI.

JAMA. 2007;298(20):doi:10.1001/jama.298.20.joc70124

www.jama.com

Figure 1. RACE Regions and Hospitals According to Reperfusion System

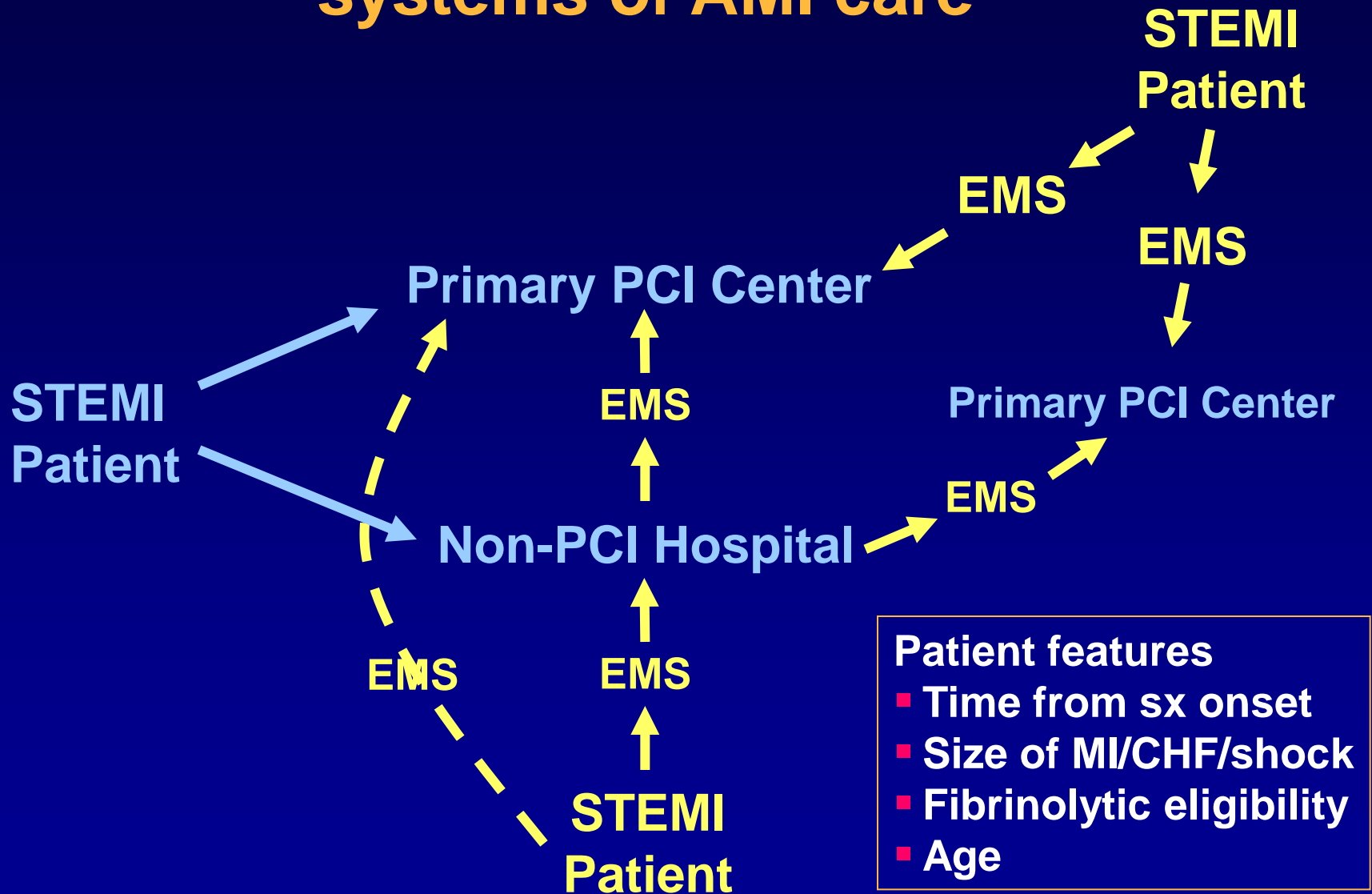


RACE indicates Reperfusion of Acute Myocardial Infarction in North Carolina Emergency Departments; PCI, percutaneous coronary intervention. Color gradient in map indicates major topographical differences from mountains in the west to coastal plains in the east. Mixed non-PCI hospital strategy selected fibrinolysis or transfer for PCI depending on whether expedient transfer was possible according to local weather and equipment availability.

One of AHA Top
10 Research
Advances 2007

JAMA Nov. 2007

Patient journey through systems of AMI care





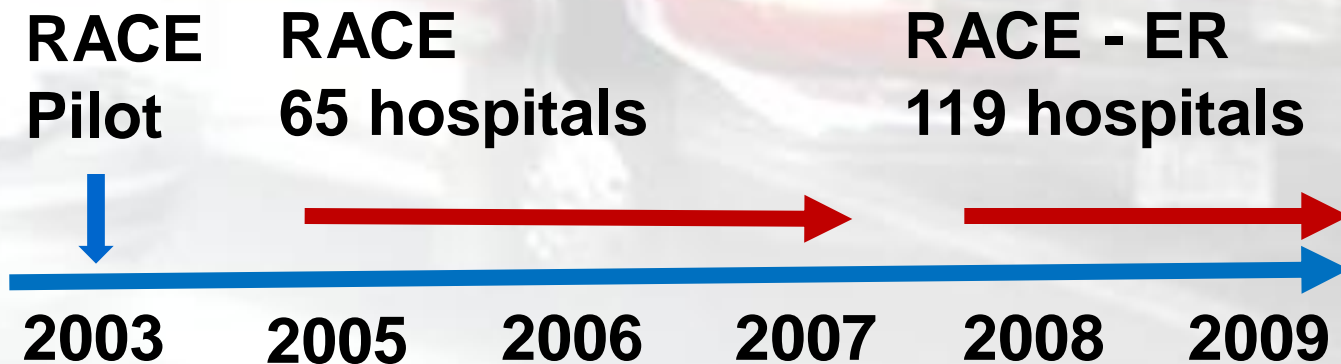
Objectives



Regional approach to overcoming systematic barriers

1) Increase reperfusion rate

2) Increase speed of reperfusion



JAMA Nov. 2007

AHA 2010

RACE QI Process



1) Develop leadership, funding, data collection and feedback structure

2) Establish Regional PCI Centers (primary PCI, lytic ineligible, rescue)

4) Improve the system

Measurement & Feedback

3b) EMS by EMS establishment of STEMI plan (review, consensus, training)

3a) Hospital by hospital establishment of STEMI plan (review, consensus, training)

Defining roles and empowering health care providers: moving care forward



Leading STEMI Systems of Care & Regional Efforts - Regional Coordinators many “Hats”



**“Patient Advocate”
-Across silo lines**

Disease state experts

Liaisons for multidisciplinary teams

**Coordinate Care Pathways &
Protocol development**

Quality Improvement Specialists

Educators

Leading STEMI Systems of Care & Regional Efforts - Regional Coordinators many “Hats”



Patient Advocate

Disease state experts

**-Knowledgeable of the guidelines
And ALL aspects of care**

Liaisons for multidisciplinary teams

**Coordinate Care Pathways &
Protocol development**

Quality Improvement Specialists

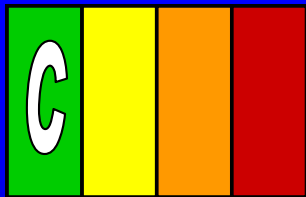
Educators

Recommendations for Triage and Transfer *Learn and Live*

for PCI (for STEMI) (cont.)

NEW Recommendation

I IIa IIb III



1. Each community should develop a STEMI system of care following the standards at least as stringent as those developed for *Mission Lifeline* to include:

- Destination protocols to STEMI Receiving Centers
- Transfer protocols for patients who arrive at STEMI Referral Centers and are primary PCI candidates, and/or are fibrinolytic ineligible and/or in cardiogenic shock

Leading STEMI Systems of Care & Regional Efforts - Regional Coordinators many “Hats”



Charlotte Multi-disciplinary
Regional team

Patient Advocate

Disease state experts

Liaisons for multidisciplinary teams

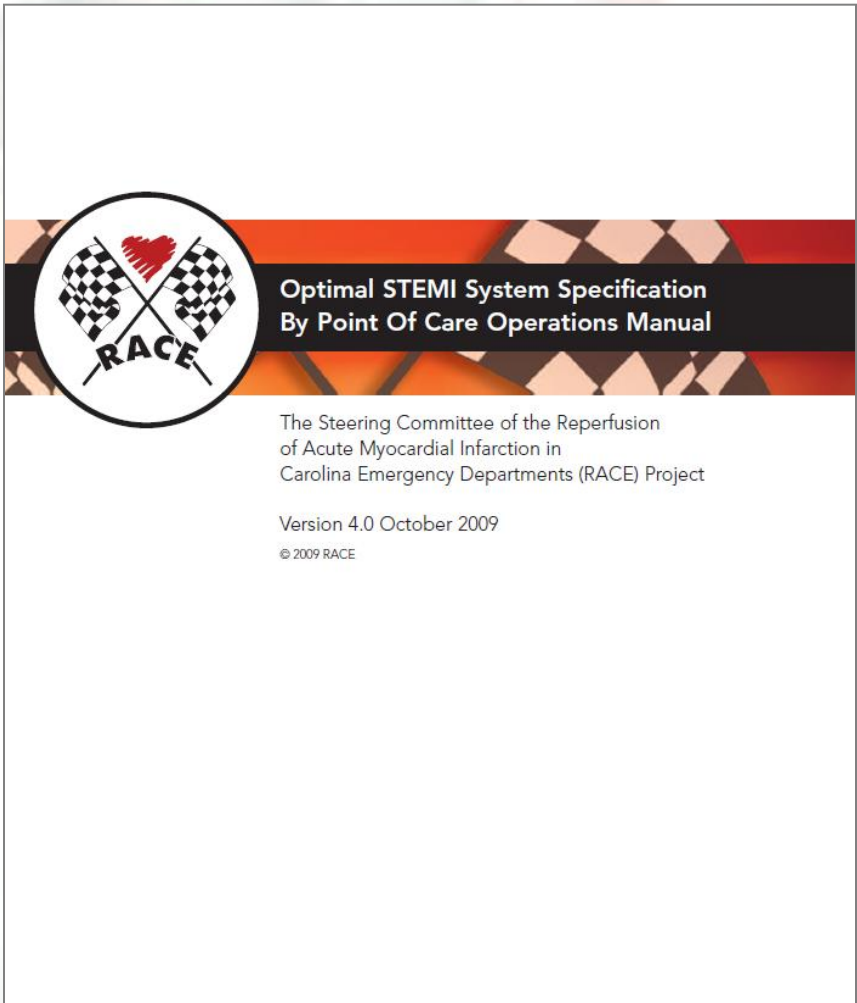
**Coordinate Care Pathways &
Protocol development**

Quality Improvement Specialists

Educators

RACE

Interventions



OPERATIONS MANUAL

Optimal system specifications
by point of care

- EMS
- Non-PCI and PCI ED
- Transfer
- Catheterization lab
- Other system issues – payers, regulations
- Choice of PCI or lytic reperfusion regimens

available at www.nccacc.org

Leading STEMI Systems of Care & Regional Efforts - Regional Coordinators many “Hats”



Patient Advocate

Disease state experts

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**Coordinate Care Pathways &
Protocol development**

Quality Improvement Specialists

Educators

**If you don't measure it, you can't
improve it**

Quality & Data:

- Databases
 - NRMI
 - ACTION-GWTG
 - Quality Measures

- Quality of Data
 - Abstractors trained well
 - Seek completed data fields

- Useful for Process Improvement
 - Quarterly data reports
 - Know data base capabilities

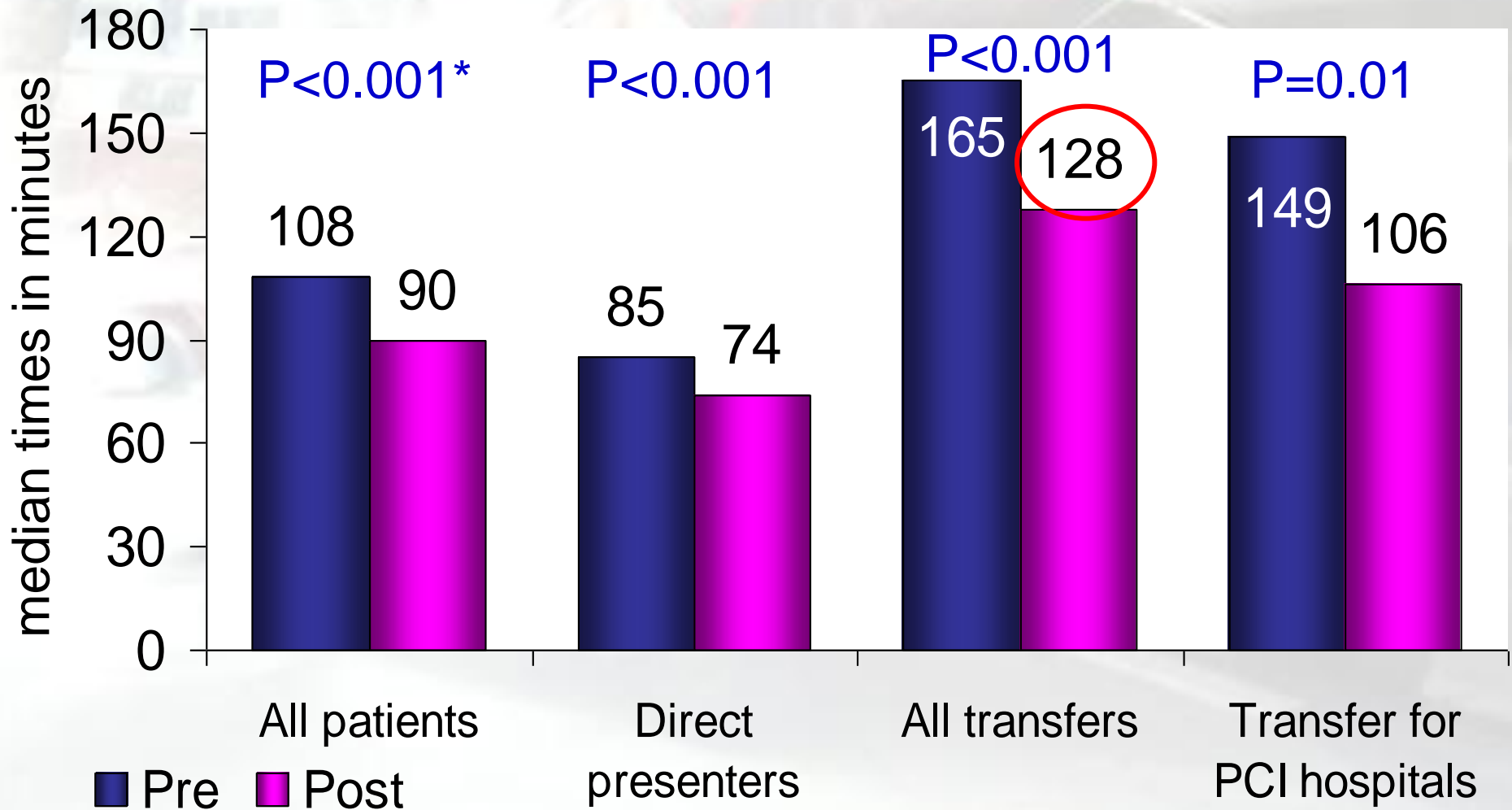


Immediate feedback

A. DEMOGRAPHICS			
Last Name ²⁰⁰⁰ :		First Name ²⁰¹⁰ :	
Middle Name ²⁰²⁰ :		Birth Date ²⁰⁵⁰ :	
SSN ²⁰³⁰ : <input type="checkbox"/> SSN N/A ²⁰³¹		Patient ID ²⁰⁴⁰ :	
Other ID ²⁰⁴⁵ :		Race: <input type="checkbox"/> White ²⁰⁷⁰ <input type="checkbox"/> Black/African American ²⁰⁷¹ <input type="checkbox"/> Asian ²⁰⁷²	
(check all that apply) <input type="checkbox"/> American Indian/Alaskan Native ²⁰⁷³ <input type="checkbox"/> Native Hawaiian/Pacific Islander ²⁰⁷⁴		Hispanic or Latino Ethnicity ²⁰⁷⁶ : <input type="radio"/> No <input type="radio"/> Yes	
		Sex ²⁰⁶⁰ : <input type="radio"/> Male <input type="radio"/> Female	
B. ADMISSION			
Patient Zip Code ³⁰⁰⁰ : <input type="checkbox"/> Zip Code N/A ³⁰⁰¹		Means of Transport to First Facility ³¹⁰⁰ : <input type="radio"/> Self/Family <input type="radio"/> Ambulance <input type="radio"/> Mobile ICU <input type="radio"/> Air	
→ If Ambulance or Mobile ICU or Air, Pre-Arrival 1st Med. Contact Date/Time ^{3105, 3106} : _____ <input type="checkbox"/> Time Estimated ³¹⁰⁷			
Transferred from Outside Facility ³¹¹⁰ : <input type="radio"/> No <input type="radio"/> Yes → If Yes, Means of Transfer ³¹¹⁵ : <input type="radio"/> Ambulance <input type="radio"/> Mobile ICU <input type="radio"/> Air			
→ If Yes, Arrival at Outside Facility Date/Time ^{3120, 3121} : _____ <input type="checkbox"/> Time Estimated ³¹²²			
→ If Yes, Transfer from Outside Facility Date/Time ^{3125, 3126} : _____ <input type="checkbox"/> Time Estimated ³¹²⁷			
→ If Yes, Name of Transferring Facility/AHA Number ^{3150, 3151} : _____			
Your Facility	Arrival Date/Time ^{3200, 3201} :		Location of First Evaluation ³²²⁰ : <input type="radio"/> ED <input type="radio"/> Cath Lab <input type="radio"/> Other
	Admission Date ³²¹⁰ :		→ If ED, Transfer Out Date/Time ^{3221, 3222} : _____
	Insurance Payors: <input type="checkbox"/> Private Health Insurance ³³⁰⁰ <input type="checkbox"/> Medicare ³³⁰¹ <input type="checkbox"/> Medicaid ³³⁰² <input type="checkbox"/> Military Health Care ³³⁰³ (check all that apply) <input type="checkbox"/> State-Specific Plan (non-Medicaid) ³³⁰⁴ <input type="checkbox"/> Indian Health Service ³³⁰⁵ <input type="checkbox"/> Non-US Insurance ³³⁰⁶ <input type="checkbox"/> None ³³⁰⁷		
HIC # ³³²⁰ :			
C. CARDIAC STATUS ON FIRST MEDICAL CONTACT			
Symptom Onset Date/Time ^{4000, 4001} : _____ <input type="checkbox"/> Time Estimated ⁴⁰⁰² <input type="checkbox"/> Time Not Available ⁴⁰⁰³			
First ECG Obtained ⁴⁰¹⁰ : <input type="radio"/> Pre-Hospital (e.g. ambulance) <input type="radio"/> After 1st hosp. arrival		First ECG Date/Time ^{4020, 4021} :	
STEMI or STEMI Equivalent ⁴⁰³⁰ : <input type="radio"/> No <input type="radio"/> Yes → If Yes, ECG Findings ⁴⁰⁴⁰ : <input type="radio"/> ST elevation <input type="radio"/> LBBB (new or presumed new) <input type="radio"/> Isolated posterior MI			
→ If Yes, STEMI or STEMI Equivalent First Noted ⁴⁰⁴¹ : <input type="radio"/> First ECG <input type="radio"/> Subsequent ECG			
→ If Subsequent ECG, Subsequent ECG with STEMI or STEMI Equivalent Date/Time ^{4042, 4043} : _____			
→ If No, Other ECG Findings ⁴⁰⁴⁴ : (demonstrated within first 24 hours of medical contact) <input type="radio"/> New or presumed new ST depression <input type="radio"/> New or presumed new T-Wave inversion <input type="radio"/> Transient ST elevation lasting < 20 minutes <input type="radio"/> None			
Heart Failure ⁴¹⁰⁰ :	<input type="radio"/> No <input type="radio"/> Yes	Heart Rate ⁴¹²⁰ :	(bpm)
Cardiogenic Shock ⁴¹¹⁰ :	<input type="radio"/> No <input type="radio"/> Yes	Systolic BP ⁴¹³⁰ :	(mmHg)
Cocaine Use ⁴¹¹⁵ :	<input type="radio"/> No <input type="radio"/> Yes	Cardiac Arrest ⁴¹³⁵ :	<input type="radio"/> No <input type="radio"/> Yes
		→ If Yes, Pre-Hospital ⁴¹⁴⁰ :	<input type="radio"/> No <input type="radio"/> Yes
		→ If Yes, Outside Facility ⁴¹⁴⁵ :	<input type="radio"/> No <input type="radio"/> Yes
D. HISTORY AND RISK FACTORS			
Height ⁵⁰⁰⁰ :	(cm)	Weight ⁵⁰¹⁰ :	(kg)
Prior Heart Failure (previous Hx) ⁵⁰⁹⁰ :		<input type="radio"/> No <input type="radio"/> Yes	
Current/Recent Smoker (< 1 year) ⁵⁰²⁰ : <input type="radio"/> No <input type="radio"/> Yes		Prior PCI ⁵¹⁰⁰ :	
		<input type="radio"/> No <input type="radio"/> Yes	
Hypertension ⁵⁰³⁰ : <input type="radio"/> No <input type="radio"/> Yes		→ If Yes, Most Recent PCI Date ⁵¹⁰¹ : _____	
Dyslipidemia ⁵⁰⁴⁰ : <input type="radio"/> No <input type="radio"/> Yes		Prior CABG ⁵¹¹⁰ :	
		<input type="radio"/> No <input type="radio"/> Yes	
Currently on Dialysis ⁵⁰⁵⁰ : <input type="radio"/> No <input type="radio"/> Yes		→ If Yes, Most Recent CABG Date ⁵¹¹¹ : _____	
Chronic Lung Disease ⁵⁰⁶⁰ : <input type="radio"/> No <input type="radio"/> Yes		Atrial Fibrillation or Flutter (past 2 wks) ⁵¹²⁰ : <input type="radio"/> No <input type="radio"/> Yes	
Diabetes Mellitus ⁵⁰⁷⁰ : <input type="radio"/> No <input type="radio"/> Yes		Cerebrovascular Disease ⁵¹³⁰ : <input type="radio"/> No <input type="radio"/> Yes	
→ If Yes, Diabetes Therapy ⁵⁰⁷¹ : <input type="radio"/> None <input type="radio"/> Diet <input type="radio"/> Oral <input type="radio"/> Insulin <input type="radio"/> Other		→ If Yes, Prior Stroke ⁵¹³¹ : <input type="radio"/> No <input type="radio"/> Yes	
Prior MI ⁵⁰⁸⁰ : <input type="radio"/> No <input type="radio"/> Yes		Peripheral Arterial Disease ⁵¹⁴⁰ : <input type="radio"/> No <input type="radio"/> Yes	

RACE results

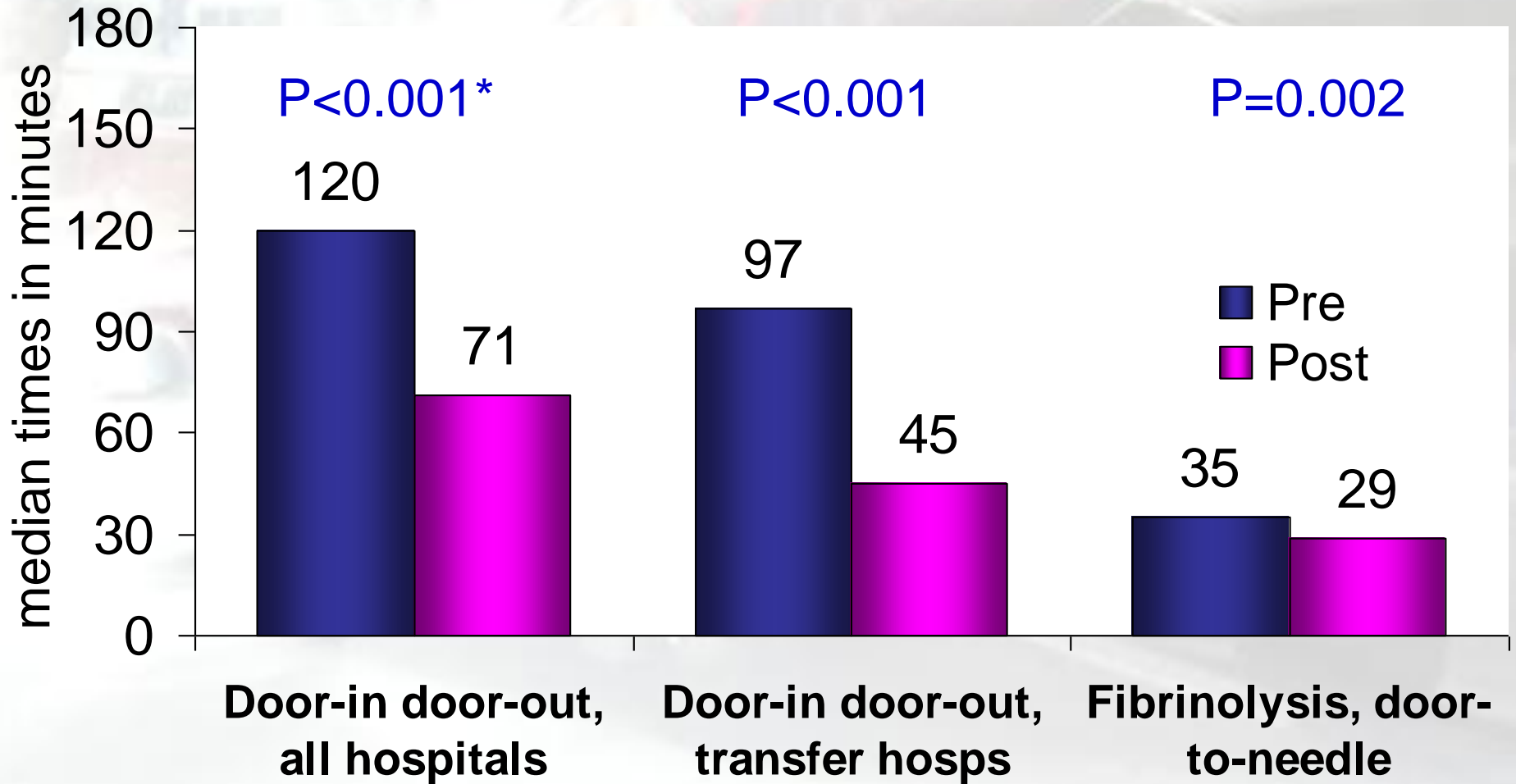
PCI hospitals: Door to device times



* Remained significant in analysis accounting for clustering

RACE results

Non-PCI hospitals: Reperfusion times



* Remained significant in analysis accounting for clustering

Leading STEMI Systems of Care & Regional Efforts - Regional Coordinators many “Hats”

Patient Advocate

Disease state experts

Liaisons for multidisciplinary teams

**Coordinate Care Pathways &
Protocol development**

Quality Improvement Specialists

Educators

Role in STEMI & Systems of Care:

Educator:

Current guidelines ACC/AHA Guidelines

Anatomy and physiology

Process

Resources – flash drives

Data

On line training

Nursing & EMS Training

- Critical to success of STEMI & Systems of care is adequate Nursing and EMS Training
 - Formal training at lunch time (1/2 full day programs) “Time Matters”
 - Monthly/quarterly STEMI Case review
 - ECG lunches in the ED
 - On-Line ECG Training Tools
 - STEMI education Webinars



Door to balloon is solved

First medical contact is new standard

The Center for Educational Excellence

Promoting excellence in clinical care and patient safety around the world



American
Heart
Association®

MISSION:
LIFELINE®



Empower Team Members.....

“ We have a transfer plan in place and we do not need to call & ask for a bed, we just enact our plan and get the patient to a Facility w a Cath Lab-stat!”.

University non-PCI center, Charlotte, NC, end of RACE, Beginning of RACE-ER, Western NC- RACE-ER Launch.



Reperfusion of Acute Myocardial Infarction in Carolina Emergency Departments – Emergency Response (RACE-ER) Project

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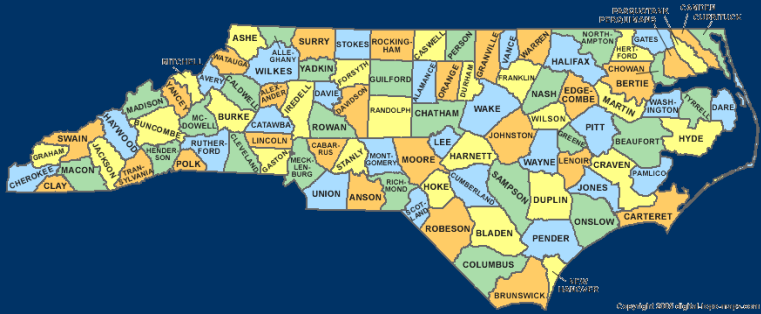
RACE ER

Expansion of a Regional ST-Segment–Elevation Myocardial Infarction System to an Entire State

James G. Jollis, MD; Hussein R. Al-Khalidi, PhD; Lisa Monk, RN, MSN;
Mayme L. Roettig, RN, MSN; J. Lee Garvey, MD; Akinyele O. Aluko, MD; B. Hadley Wilson, MD;
Robert J. Applegate, MD; Greg Mears, MD; Claire C. Corbett, MMS; Christopher B. Granger, MD;
on behalf of the Regional Approach to Cardiovascular Emergencies (RACE) Investigators

Sponsors/ Partners



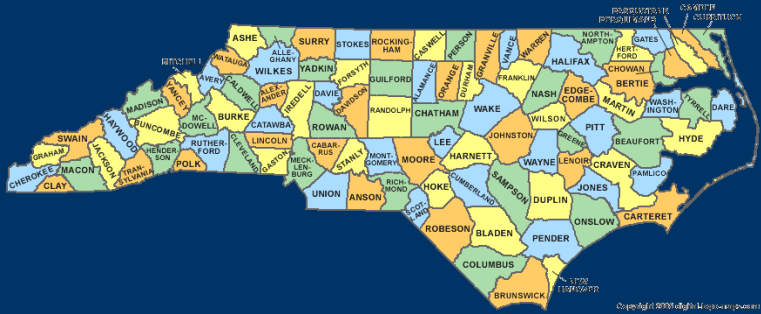


21 primary PCI centers

540 EMS systems

5,240 paramedics
18,000 EMTs

118 emergency departments



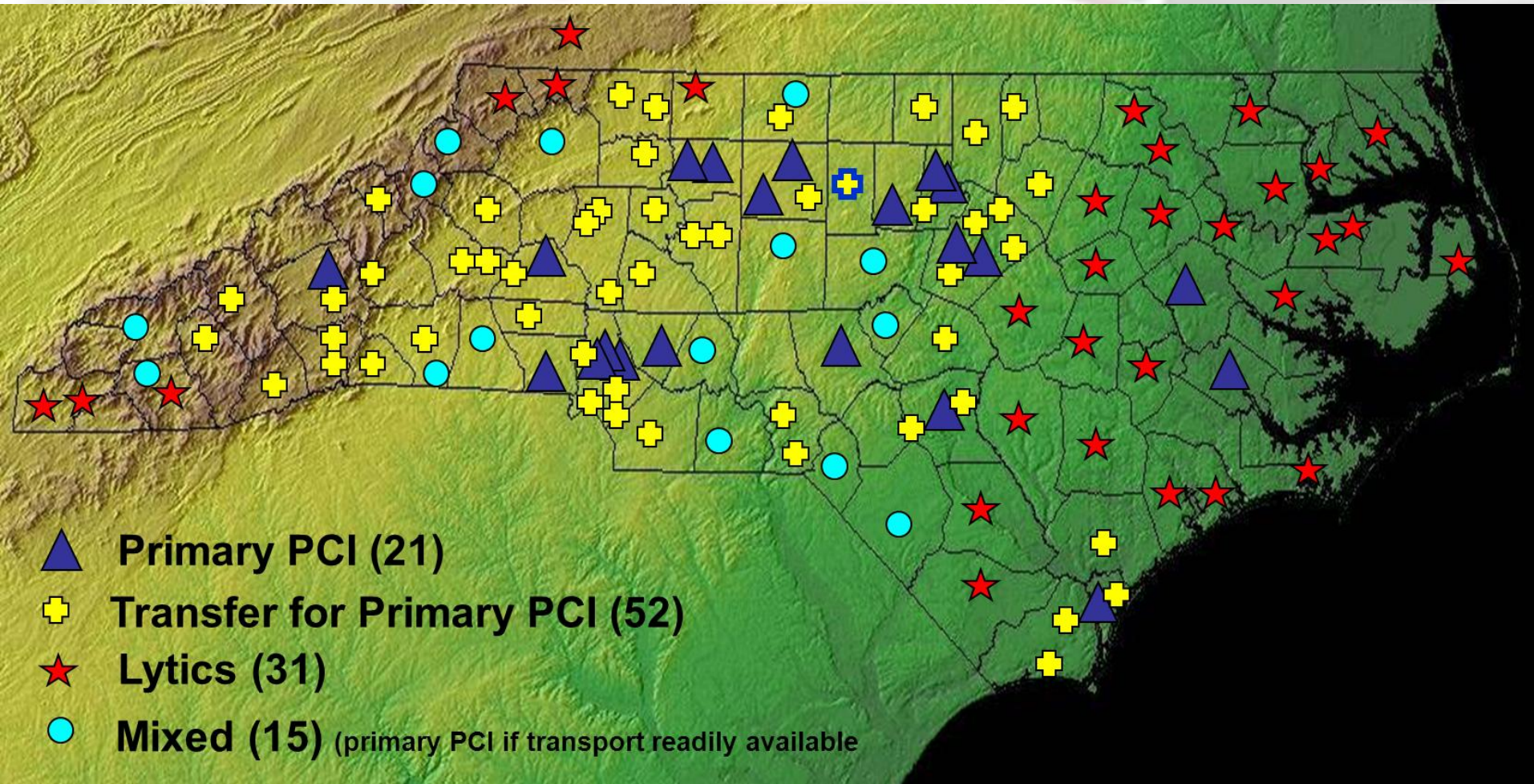




Added new coordinators around the State!!

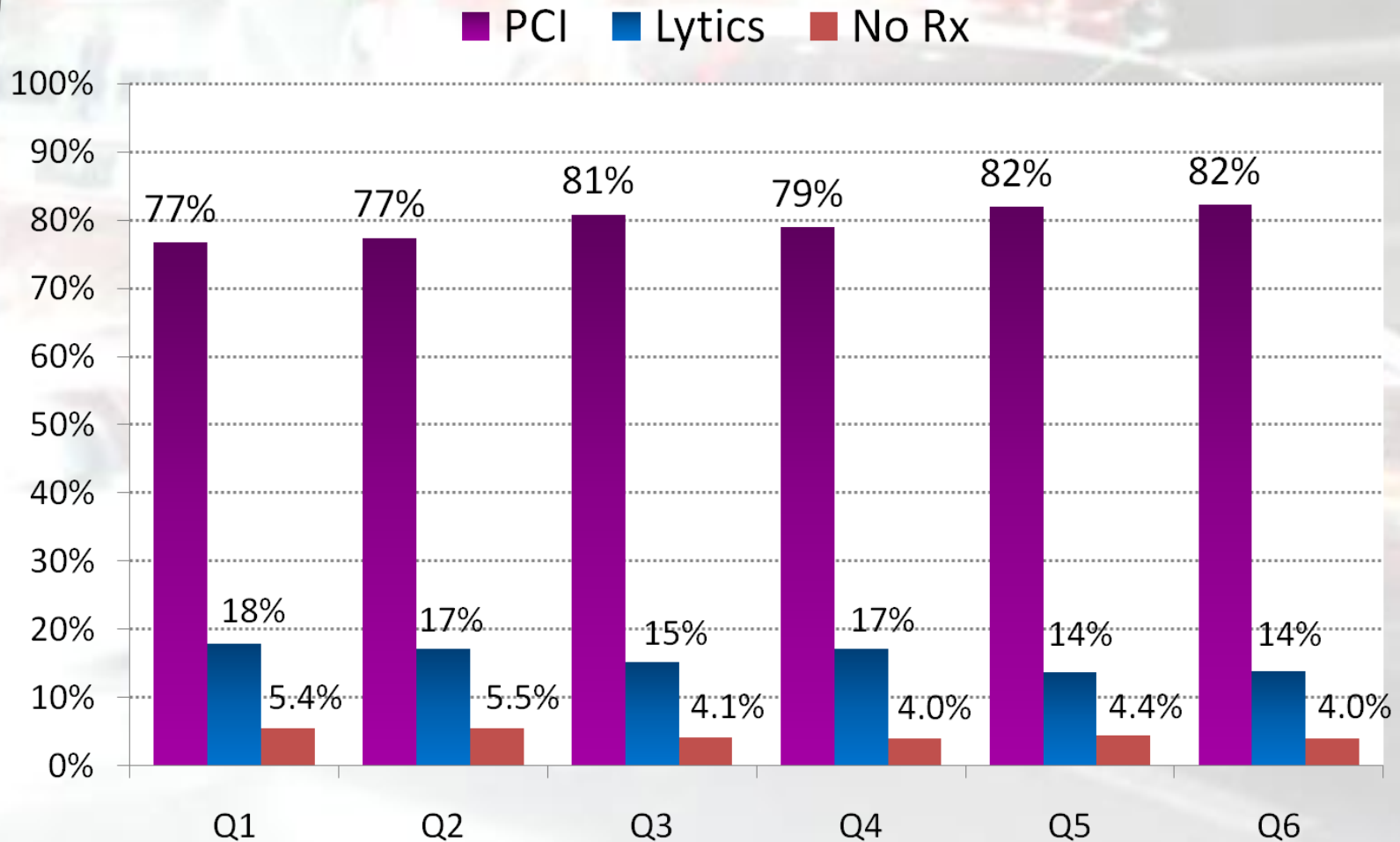


RACE Hospitals by PCI and Reperfusion Designation



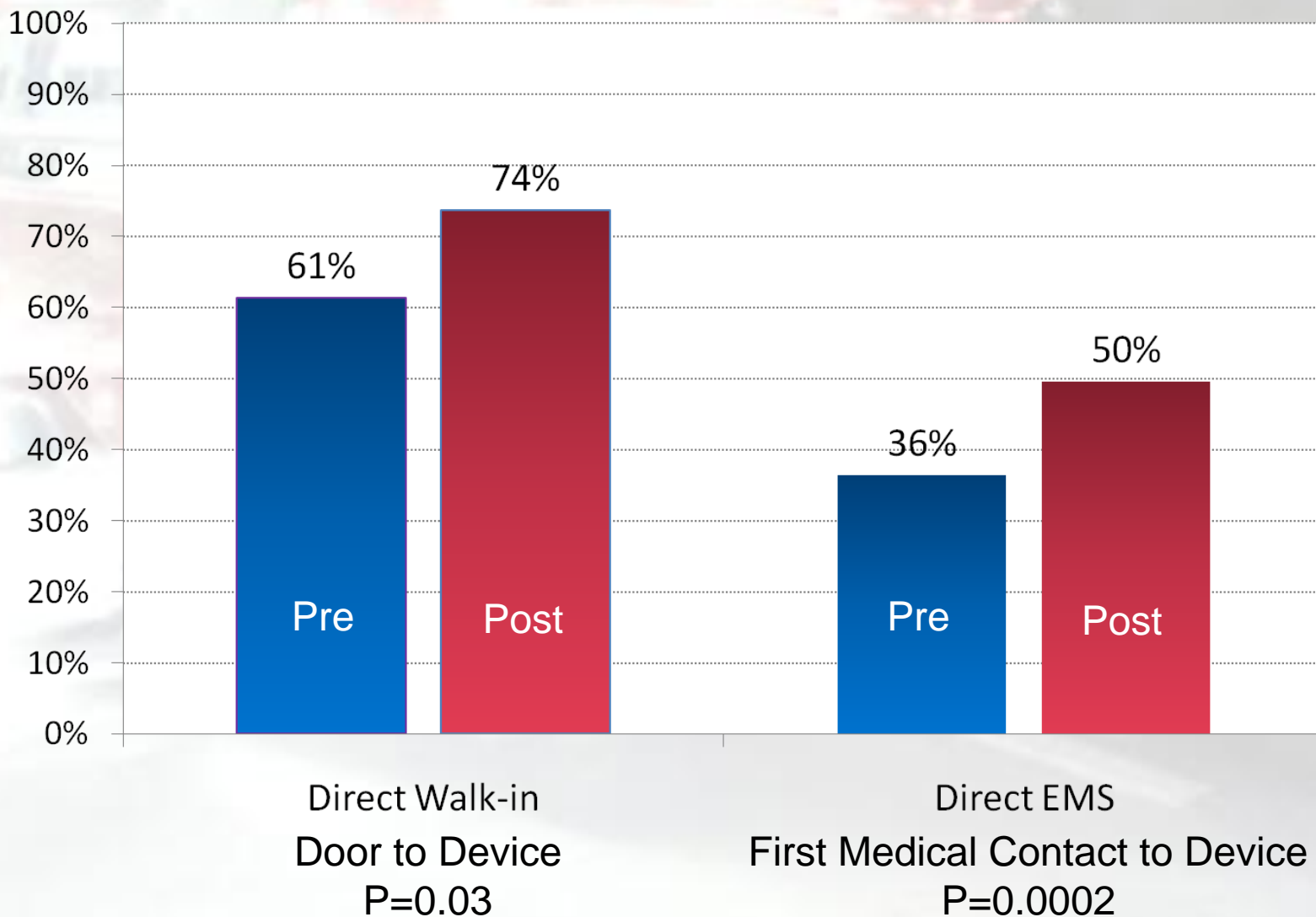
Reperfusion Strategy

Overall population, Eligible Patients

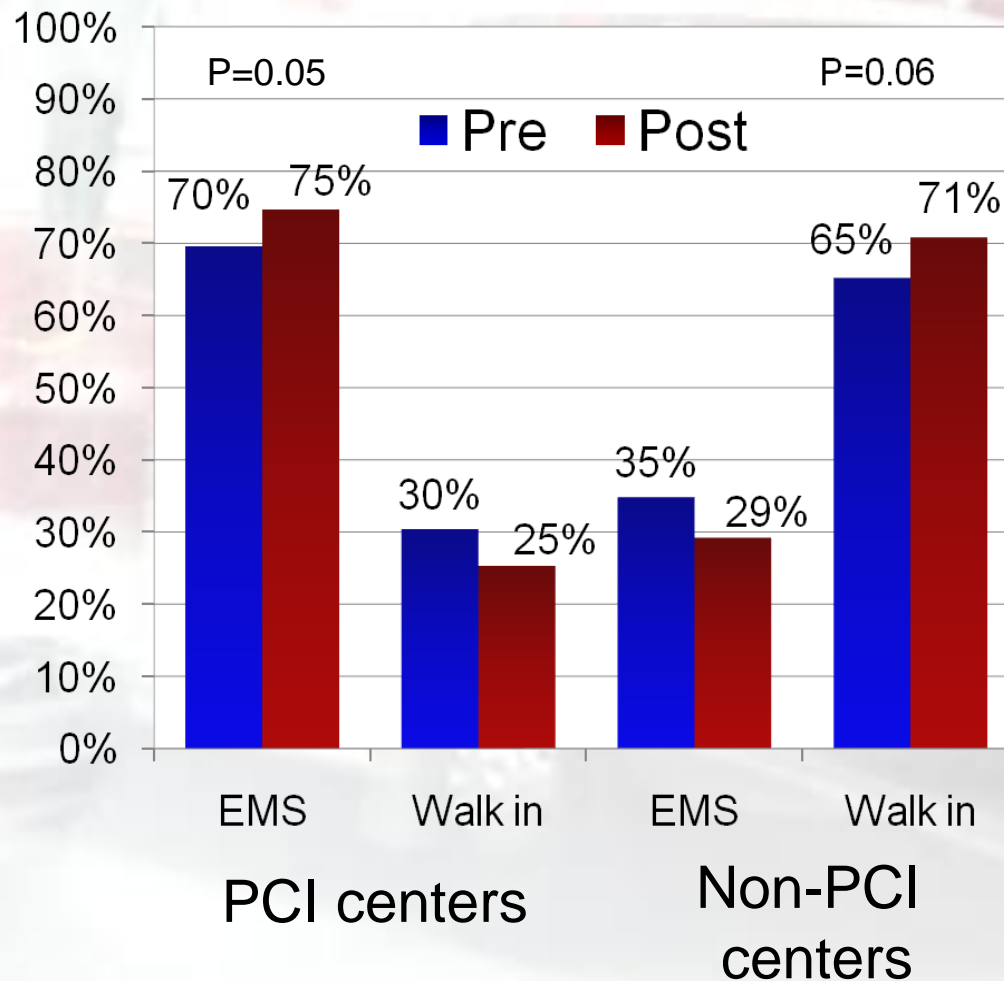


P = 0.0003 for PCI group trend

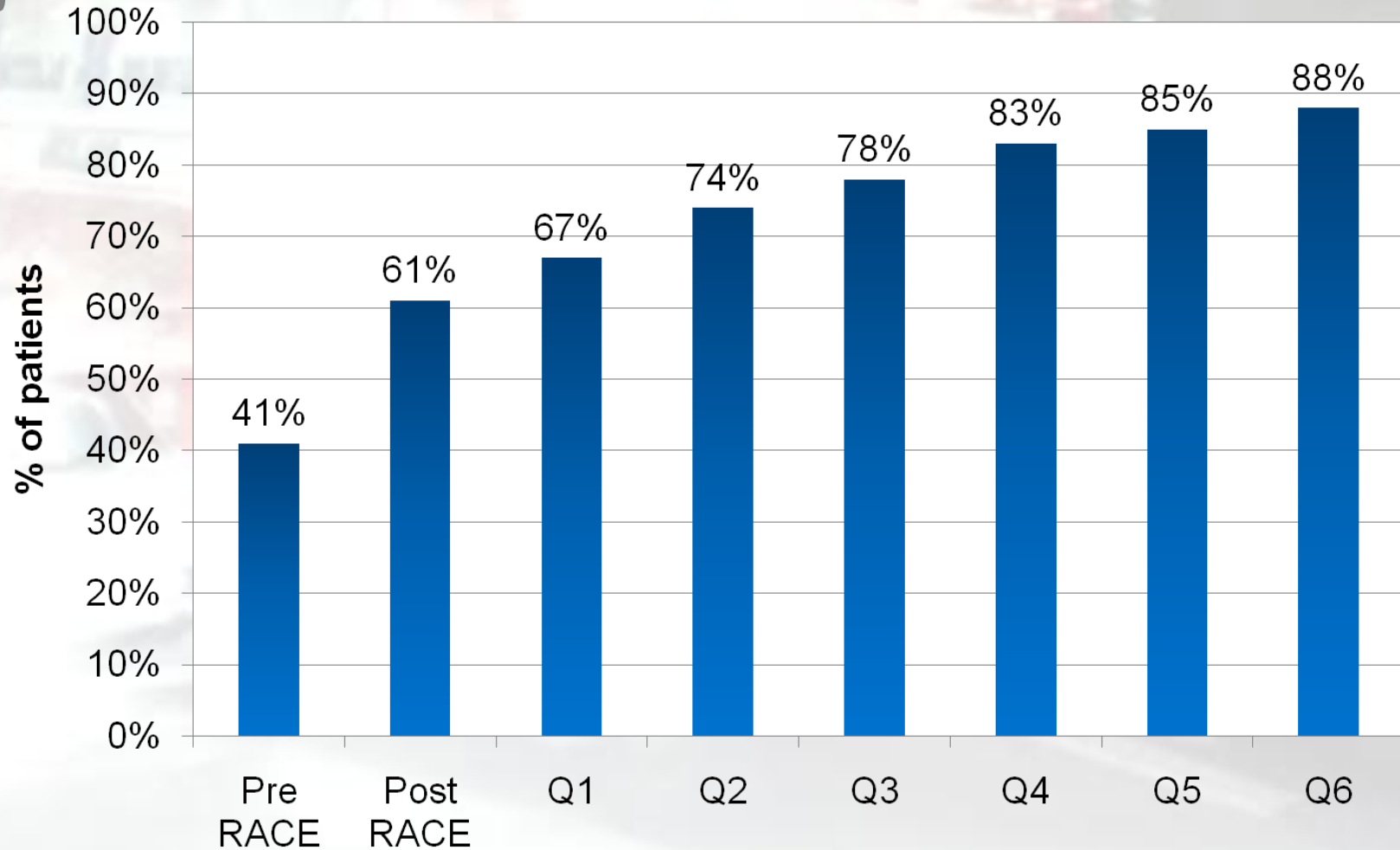
Direct Presenters: % Reaching Goal of Door to Device or 1st Medical Contact to Device < 90 minutes



Fundamental Change in Patient Presentation by Hospital Type



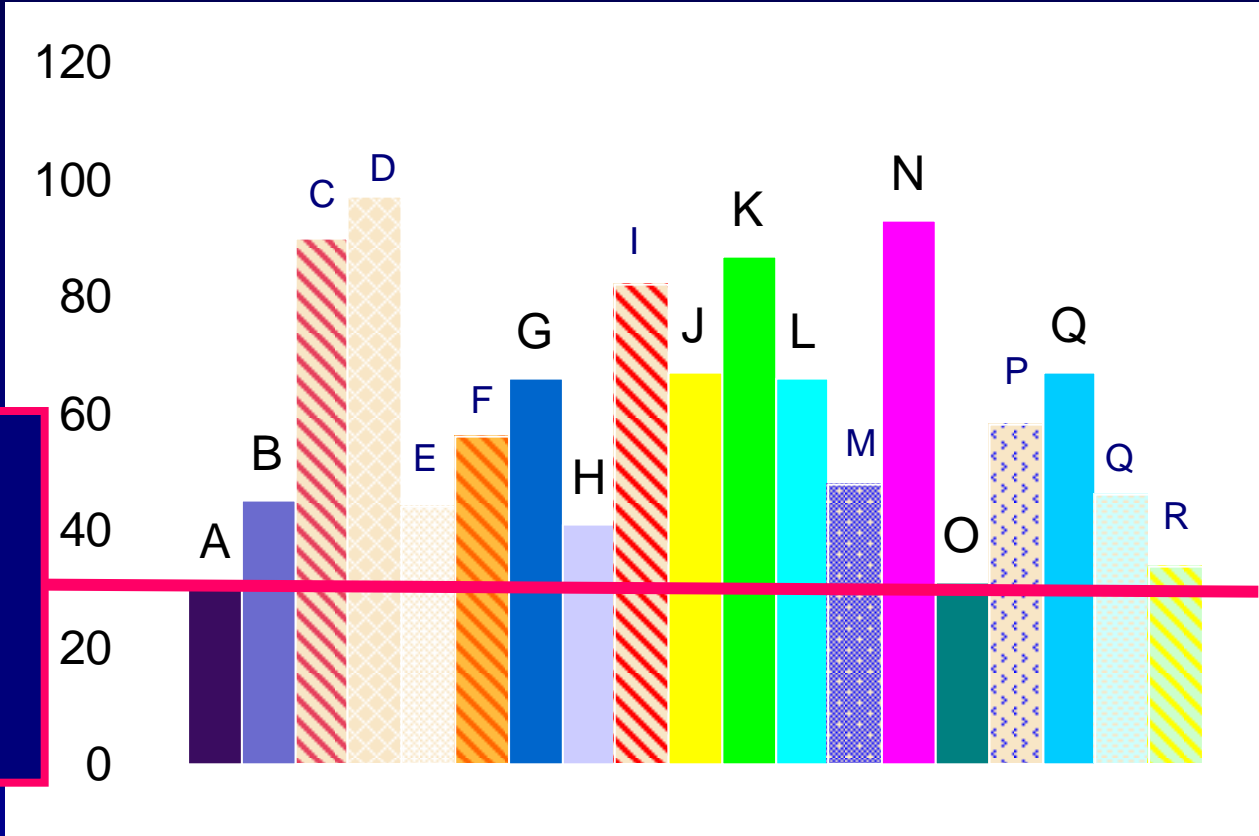
Use of Pre-hospital 12-lead ECG (Direct presenters via EMS to PCI Centers)





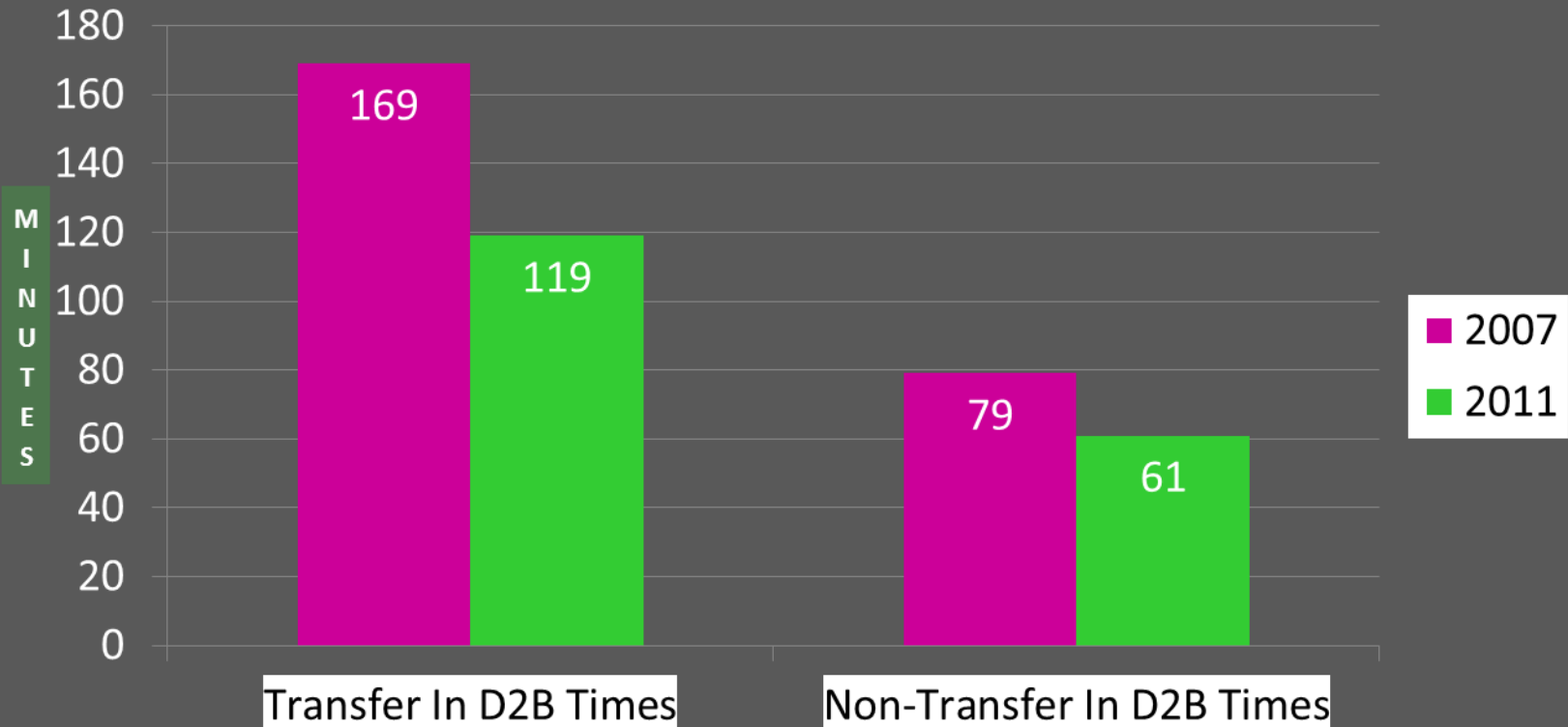
Alpha Blinded Coding Used in QI in North Carolina Hospitals: door-in-door-out

Goal = 30 min
Realism = median 45 minutes

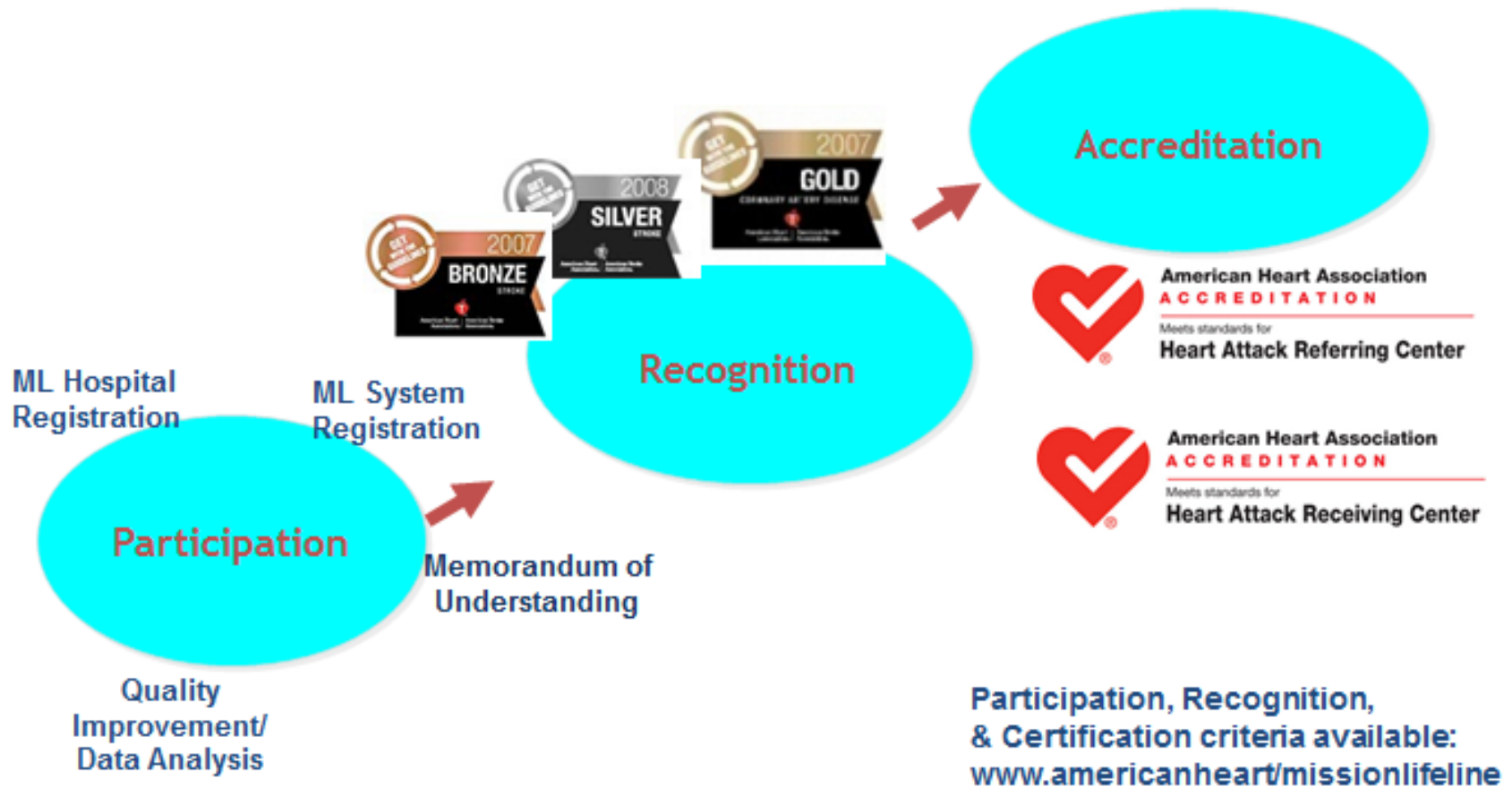


21 primary PCI centers “A & R” pleased “C, D,.. N..” look for best practices associated with improved performance

STEMI Door-to-Balloon Times Median Times for Transfer and Non-Transfer In patients



Mission: Lifeline Involvement



Improving Care of ST Segment Elevation Myocardial Infarction in the United States 2008 to 2012: A Report from

MISSION: LIFELINE

Christopher B Granger, Eric R. Bates, James G. Jollis, Elliott Antman,
Graham Nichol, Robert E. O'Connor, Chris Bjerke, Tammy Gregory, S.
Andrew Peng, Gray Ellrodt, Timothy D. Henry, William J. French, Alice Jacobs

History of Mission: Lifeline

MAY 2007

Eleven manuscripts are published in *Circulation* describing systems of care rationale and implementation plan

Mission: Lifeline was formally launched



Development of Systems of Care for ST-Elevation Myocardial Infarction Patients
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Development of Systems of Care for ST-Elevation Myocardial Infarction Patients
 Executive Summary

Endorsed by Actua, the American Ambulance Association, the American Association of Critical-Care Nurses, the American College of Emergency Physicians, the Emergency Nurses Association, the National Association of Emergency Medical Technicians, the National Association of EMS Physicians, the National Association of State EMS Officials, the National EMS Information System Project, the National Rural Health Association, the Society for Cardiovascular Angiography and Interventions, the Society of Chest Pain Centers, and UnitedHealth Networks
 Alice K. Jacobs, MD, FAHA, Chair; Elliott M. Antman, MD, FAHA; David P. Faxon, MD, FAHA; Tammy Gregory; Penelope Solis, JD



American Heart Association
 ACCREDITATION
 Meets standards for
 Heart Attack Receiving Center



American Heart Association
 ACCREDITATION
 Meets standards for
 Heart Attack Referring Center

MISSION:
LIFELINE™

2010 - 2011

2010 - Mission: Lifeline releases hospital reports and **Hospital Recognition Program**

2011 - AHA collaborates with SCPC and hospital accreditation program released

APRIL 2012

Mission: Lifeline announces the addition of **Cardiac Resuscitation Systems of Care** to the program



Background

STEMI Point of Entry Protocol



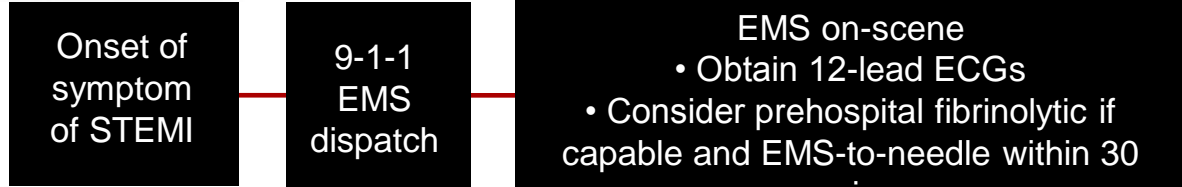
Hospital fibrinolysis:
Door-to-needle within 30 min
FMC to device within 120 min

STEMI-referral hospital
(non PCI-capable)

EMS
Triage
Plan

Inter-hospital
transfer

STEMI-receiving hospital
(PCI-capable)



GOALS†



Total ischemic time: Within 120 min*

* Golden Hour = First 60 minutes

2013 ACCF/AHA Guideline for the Management of ST-Elevation Myocardial Infarction

Regional Systems of STEMI Care

All communities should create and maintain a regional system of STEMI care that includes assessment and continuous quality improvement of EMS and hospital-based activities.

Performance can be facilitated by participating in programs such as Mission: Lifeline and the D2B Alliance.



*Helping Cardiovascular Professionals
Learn. Advance. Heal.*



Mission: Lifeline Goals

- Promote the ideal STEMI and cardiac resuscitation systems of care
- Bring together healthcare resources into an efficient, organized, coordinated system at the community level
- Improve overall quality of care

- STEMI patients admitted to hospitals registered with Mission: Lifeline program 2008 to 2012
- Tools for improving EMS, hospital transfer, PCI hospital care provided through Mission: Lifeline website, webinars, regional meetings, supported by local leaders and AHA staff
- Hospitals measure processes and outcomes using ACTION Registry/Get with the Guidelines
- In-hospital adjusted mortality was calculated including and excluding cardiac arrest as a reason for PCI delay (collected since 2008) and pre-hospital cardiac arrest (collected since 2011)

Total of 147,466 patients at 485 hospitals over 5 years

	Year				
	2008	2009	2010	2011	2012
Hospitals (n)	179	224	334	383	445
STEMI patients	18583	21670	29886	35683	41644
Not treated with reperfusion, eligible patients (%)	6.2	6.2	6.2	4.4	3.3

485 hospitals representing 46 states



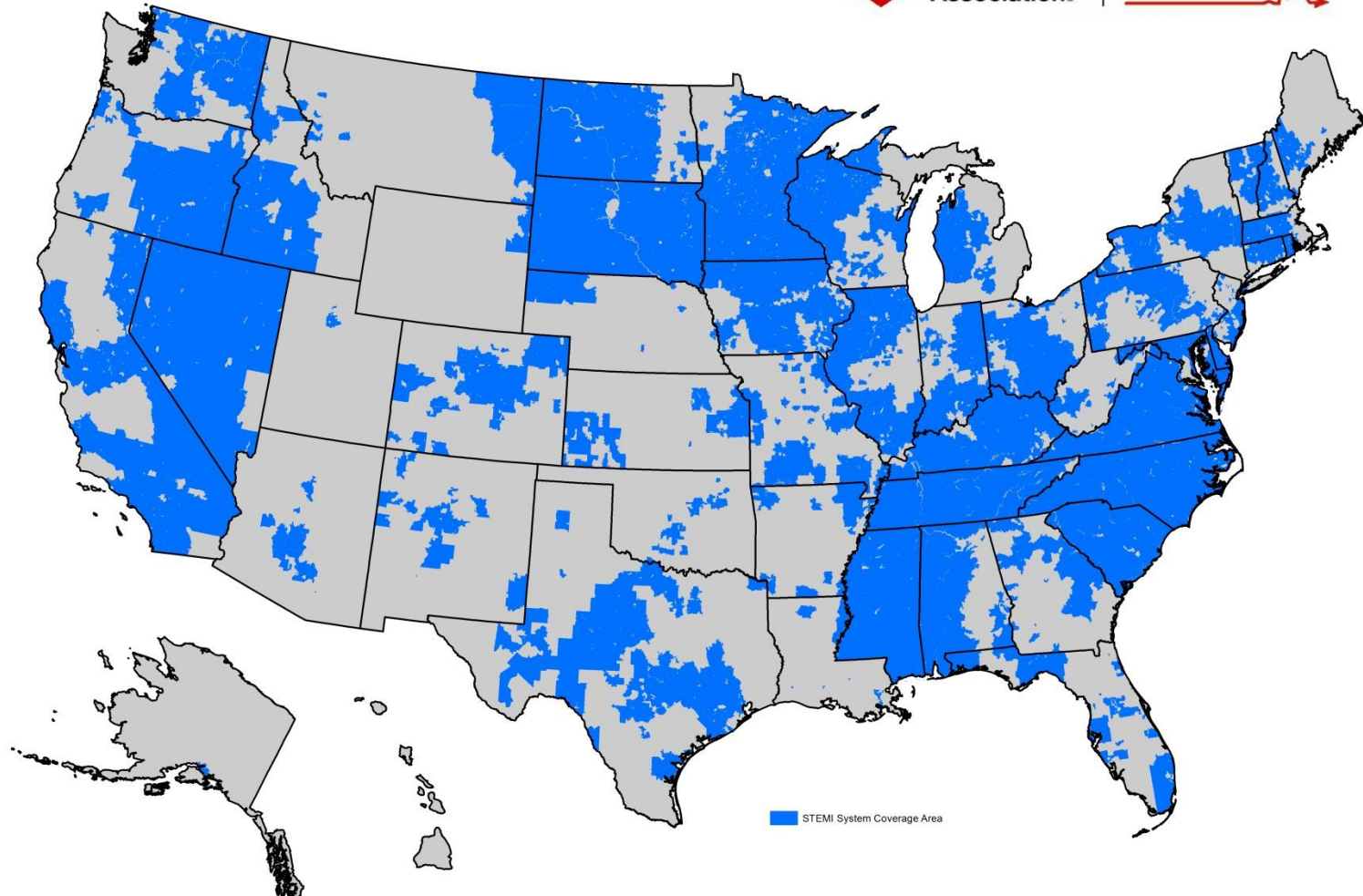
**MISSION:
LIFELINE**

Mission: Lifeline STEMI Systems Coverage

As of 11/29/2012 (656 Systems; 65.0% Population Coverage)



**MISSION:
LIFELINE**



Baseline characteristics and reperfusion strategy

Variable	Year				
	2008	2009	2010	2011	2012
Baseline characteristics	2008	2009	2010	2011	2012
Age (yrs)*	60 (52,71)	60 (52,71)	60 (52,71)	61 (52,71)	61 (52,70)
Female sex (%)	30	30	30	30	30
Systolic BP (mmHg)	138	140	140	140	140
Heart rate (bpm)	78	78	79	79	79
Killip class IV (%)	6.8	8.4	8.4	7.9	7.7
Time symptom onset to FMC (minutes)*	50 (21,120)	50 (23,120)	50 (23,120)	52 (24,120)	49 (23,115)
Reperfusion strategy	2008	2009	2010	2011	2012
Primary PCI for transfer-in (%)	62	68	72	85	90
Fibrinolytic therapy (%)	13.4	11.1	9.0	7.4	7.0

*median (25th, 75th percentile)

Prehospital ECGs and reperfusion times

Variable	Year				
	2008	2009	2010	2011	2012
EMS direct to PCI centers (n= 58,624)					
Pre-hospital ECG (%)	45	58	61	66	71
FMC to device (minutes)*	93 (77,111)	89 (74,108)	88 (72,106)	85 (70,104)	84 (68,102)
Transfer to PCI centers (n=47,404)					
Door-in-door-out (minutes)*	76 (48,125)	71 (46,115)	66 (42,107)	64 (40,105)	62 (39,101)
First door to device (minutes)*	130 (101,181)	122 (98,164)	119 (93,161)	114 (90,153)	112 (89,151)

*median (25th, 75th percentile)

Door-to-device and composite performance score

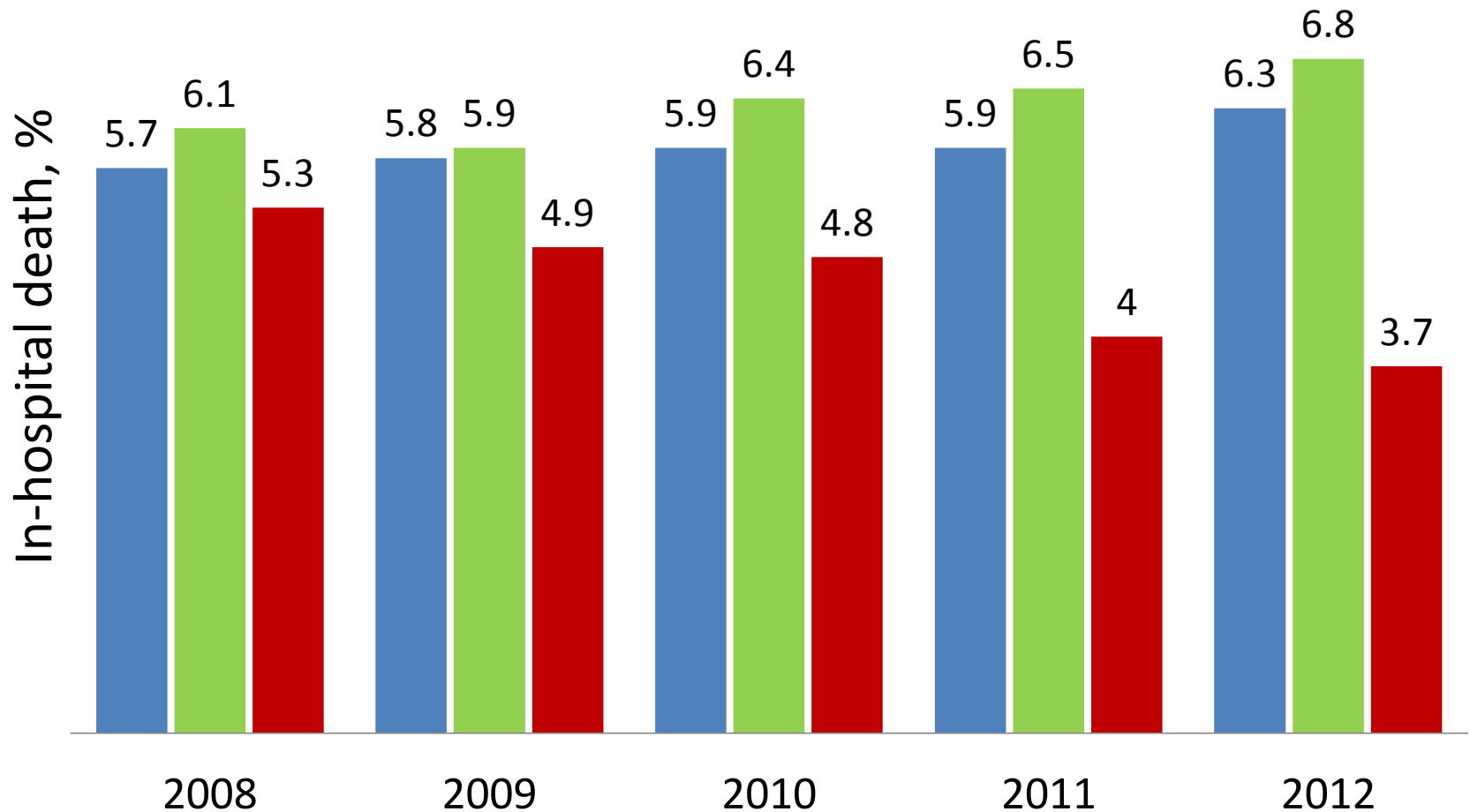
Variable	Year				
	2008	2009	2010	2011	2012
All direct presenters to PCI centers (n=69502)					
Door-to-device, minutes	68 (52,86)	63 (48,80)	61 (47,78)	60 (44,76)	59 (43,75)
STEMI performance composite score					
Aspirin, beta blocker, ACE-inhibitor, reperfusion therapy, D2B ≤ 90 min, statin, EF evaluation, smoking cessation, rehab referral	100 (88,100)	100 (89,100)	100 (89,100)	100 (100,100)	100 (100,100)

*median (25th, 75th percentile)

Results: In hospital outcomes



■ Death, in hospital ■ Shock ■ Death, excluding cardiac arrest



Adjusted In-Hospital Mortality



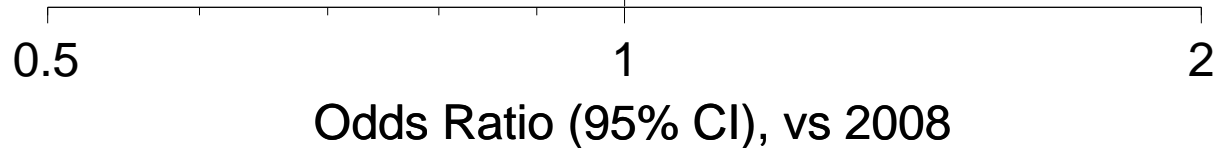
Mortality

P value (trend)

2008	1.00 (ref)		0.23
2009	0.95 (0.87, 1.05)		
2010	0.95 (0.87, 1.03)		
2011	0.96 (0.89, 1.05)		
2012	1.03 (0.94, 1.12)		

Mortality, excluding cardiac arrest*

2008	1.00 (ref)		<0.001
2009	0.90 (0.81, 1.00)		
2010	0.86 (0.79, 0.94)		
2011	0.78 (0.71, 0.86)		
2012	0.75 (0.68, 0.83)		



* prehospital cardiac arrest data collected since 2011

Conclusions



- A comprehensive national systems of care program has significantly improved quality of care for STEMI including
 - EMS diagnosis and activation of reperfusion
 - Increased use of reperfusion therapy
 - Expanded use of primary PCI
 - Faster primary PCI
- Unadjusted rates of shock and mortality increased over the 5 years
- When removing patients with known cardiac arrest, that was more extensively collected since 2011, and adjusting for other predictors, mortality decreased by 25%
- This highlights the impact of the program to date and the need for improving system-level care for out-of-hospital cardiac arrest, an ongoing objective of Mission: Lifeline.

STEMI ACCELERATOR PROGRAM SPOTLIGHT

ACCELERATOR OVERVIEW

Mayme Lou Roettig, RN, MSN

**On behalf of the Thousands of Healthcare
Providers & the AHA Leading the
ACCELERATOR Regions**



Duke Clinical Research Institute



**DCRI Center for Educational Excellence in
Collaboration with the American Heart Association**

**REGIONAL SYSTEMS OF CARE DEMONSTRATION
PROJECT:
MISSION: LIFELINE™ STEMI SYSTEMS
ACCELERATOR**

“Where you live should not determine whether you live”

The Center for Educational Excellence

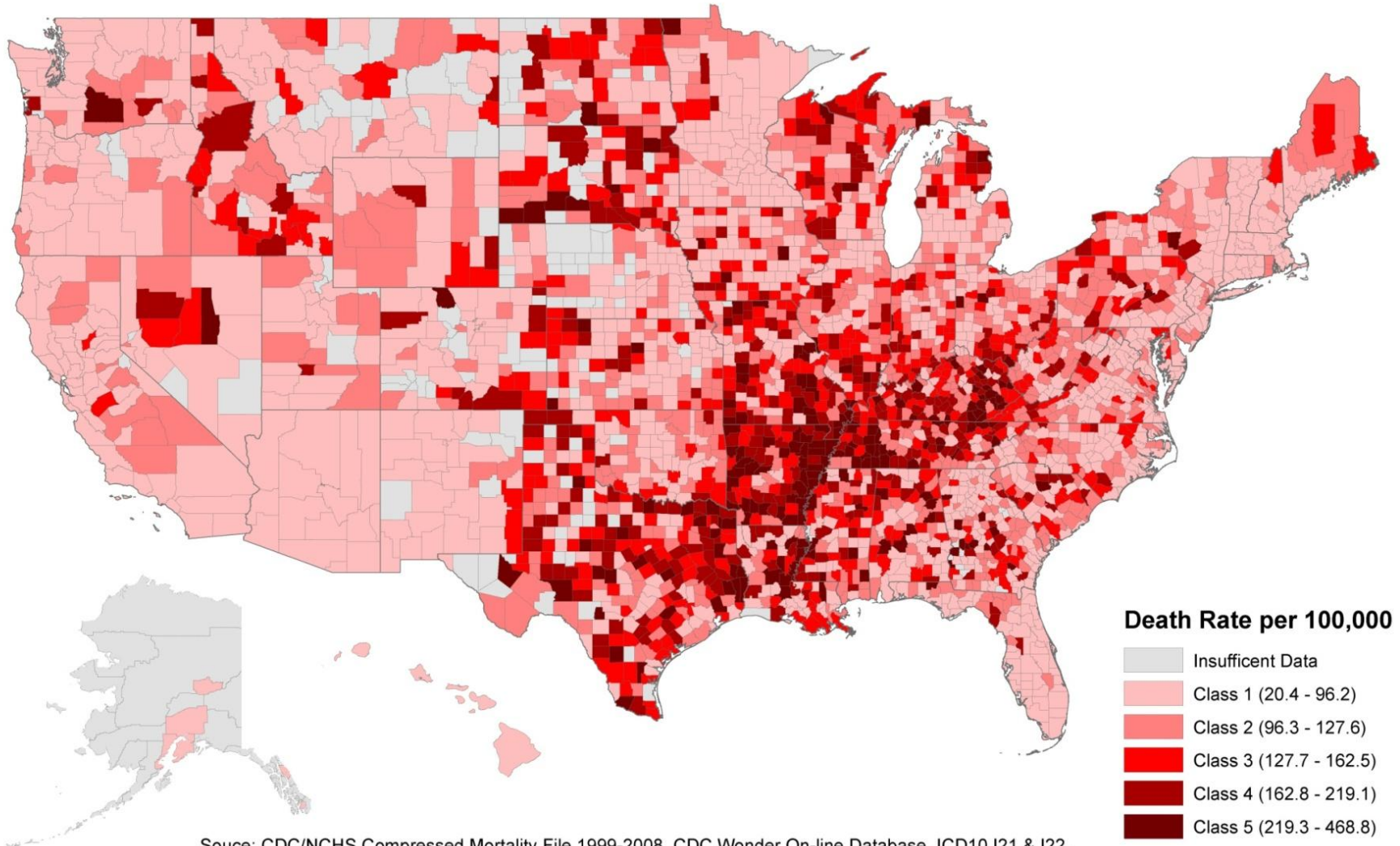
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2004-2008 Acute Myocardial Infarction (ICD10 I21 & I22) 35+ Age Adjusted Death Rate per 100,000



Source: CDC/NCHS Compressed Mortality File 1999-2008. CDC Wonder On-line Database. ICD10 I21 & I22.

Objectives

- Establish a regional standard of emergency cardiovascular care that includes every hospital and EMS agency.
- Lower cardiovascular mortality by broadly improving the timely treatment of ST elevation myocardial infarction (STEMI) patients.
- Create a sustainable system for treating cardiovascular emergencies including STEMI, cardiac arrest, stroke and aortic dissection.



National Program Sponsors Through Educational & Research Grants to Duke Clinical Research Institute

THE MEDICINES COMPANY

Philips Healthcare

ABIOMED, Inc.

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Education Outcomes Study Design

- Application Process
- National faculty selected regions based on readiness (large MSA, leadership, ECG equipped EMS, willingness to recruit primary PCI centers into a centralized database)
- Leadership Triad
 - Regional Leadership
 - AHA Local Staff
 - National Faculty Mentorship (Paired Teams)



STEMI SYSTEMS ACCELERATOR Intervention

Physician Faculty

Peter Berger, MD - Interventionalist;
Geisinger Clinic, Danville, PA

Harry Dauerman, MD- Interventionalist;
University of Vermont, Burlington, VT

William Koenig, MD-ED Medicine
Los Angeles EMS Medical Director

Lee Garvey, MD- EMS/ED Medicine; CMC
Charlotte, NC

Christopher B. Granger, MD- Cardiologist;
Duke University Medical Center, Durham

James G. Jollis, MD- Cardiologist; Duke
University Medical Center, Durham, NC

Greg Mishkel, MD - Interventionalist; Prairie
Heart , Springfield, IL

Ivan Rokos, MD- Emergency Medicine; Los
Angeles, CA.

B. Hadley Wilson, MD- Interventionalist;
CMC Charlotte, NC -Sanger Clinic

Implementer Faculty

Claire Corbet, MS, EMT-P; Paramedic and
Regional System Implementer- New
Hanover Medical Center, NC

Loni Denne, RN, BSN; Nurse and Regional
System Implementer (Austin and now
Southwest USA; American Heart
Association, SR. ML Director.

Russell Griffin, EMT-P, Dallas Project
American Heart Association

Mayme Lou Roettig, RN, MSN; CV Clinical
Nurse Specialist and Regional & State
System Implementer; DCRI- Durham, NC

Stephanie Starling, MBA, RN, MSN; Nurse
and Regional System Implementer; Forsyth
Cardiac & Vascular Center, Novant Health
Winston-Salem, NC

Design (cont)

- Pre intervention strategic planning
 - weekly or biweekly calls, geospatial maps, regional politics and opportunities
- Education CME Intervention Evening & Day
 - Night before CME leadership dinner
 - multi-disciplinary attendance
- Recruitment into centralized data repository
 - NCDR ACTION REGISTRY- GWTG
- Data- Baseline, Quarterly for 1 year, Post Intervention
- Quarterly meetings to share best practices, data review across the region and identify strategies to improve process
- Development of regional EMS and Transfer plan



Regional Systems of Care Demonstration Project Mission Lifeline STEMI Accelerator



**35 million American Lives
1/10 people live in the study sites**



 STEMI Accelerator Sites

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STEMI SYSTEMS ACCELERATOR

Intervention Sites

Great Rivers

- Columbus, OH
- Pittsburgh, PA
- Philadelphia, PA
- Louisville, KY
- Wilkes-Barre/Scranton

Greater South East

- East Tennessee
- Tampa
- Atlanta

Midwest

- Detroit
- Central Indiana
- East Wisconsin
- St. Louis

Western States

- Kern County, CA
- Hawaii

Founders

- New York City
- N. New Jersey
- Hartford

South West

- Colorado (East Range)
- Houston
- San Antonio
- Oklahoma City

21 Regions & 16 have met study requirements

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Develop a Regional Plan

Non-PCI hospital lab activation protocol

- Symptoms of acute coronary syndrome greater than 15 minutes - less than 12 hours.
- ECG diagnosis
 - ST segment elevation in two contiguous leads
 - or
 - Machine interpretation of definite STEMI
 - **** acute mi****
- No contraindications to acute catheterization
 - Active severe bleeding
 - Patient inappropriate for procedure (patient or family refusal, DNR, severe dementia)
- Emergency physician activates Primary PCI hospital as soon as STEMI is identified using term “code STEMI”
- Pre-arranged critical care transport or EMS dispatch notified of “code STEMI” for 911 transfer
- Aspirin 325 mg
- Heparin bolus 60 u/kg, no drip
- Limit continuous infusions
- Fax records while patient in transport

EMS lab activation protocol

- Symptoms of acute coronary syndrome greater than 15 minutes - less than 12 hours.
- ECG diagnosis
 - ST segment elevation in two contiguous leads
 - Machine interpretation of definite STEMI
 - **** acute mi****
- No contraindications to acute catheterization
 - Active severe bleeding
 - Patient inappropriate for procedure (patient or family refusal, DNR, severe dementia)
- Trained paramedic activates Primary PCI hospital as soon as STEMI is identified using term “code STEMI”
- Aspirin 325 mg

[Available @](#)

<https://cee.dcri.duke.edu/regional-systems/ACCELERATOR%20OPs%20Manual%20Final.pdf/view>

Newsletter launch

<https://www.dcri.org/cee/stemi/ml-stemi-accelerator-reaches-half-way-point>

Mission:Lifeline - STEMI Accelerator Newsletter — dcri.org - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Mission:Lifeline - STEMI Accelerator Ne... +

https://www.dcri.org/cee/stemi/ml-stemi-accelerator-reaches-half-way-point

Safe Web Identity Safe

Additional Resources & Links

Participating Sites

Mission:Lifeline - STEMI Accelerator Newsletter

Study reaches halfway point!

Hello AHA Affiliates and Regions. It has been a busy 15 months!

We are mid-way through the intervention and are poised for a successful finish because of your tireless efforts! Some of the regions are getting data reports for the first time; others are receiving second or third reports. Regional protocols for treating patients presenting by emergency medical services (EMS) or in-hospital transfer have been implemented or will be implemented soon in most regions.

Much work remains to be prepared for the final data quality quarter, October 1 – December 31, 2013. Working together, our final data will demonstrate that the regional systems model in emergency cardiac care will improve process performance and population outcomes data.

At Accelerator Central our focus is to facilitate your efforts by supporting data review sessions and team leadership sessions, and helping you put the last pieces in place for your regional system to fluidly operate during the final data study quarter.

It is critical that all members of the regional team work together toward the same goal. To support this effort, the national faculty are scheduling system-wide site data review visits NOW; all-regional meetings will follow in September-October.

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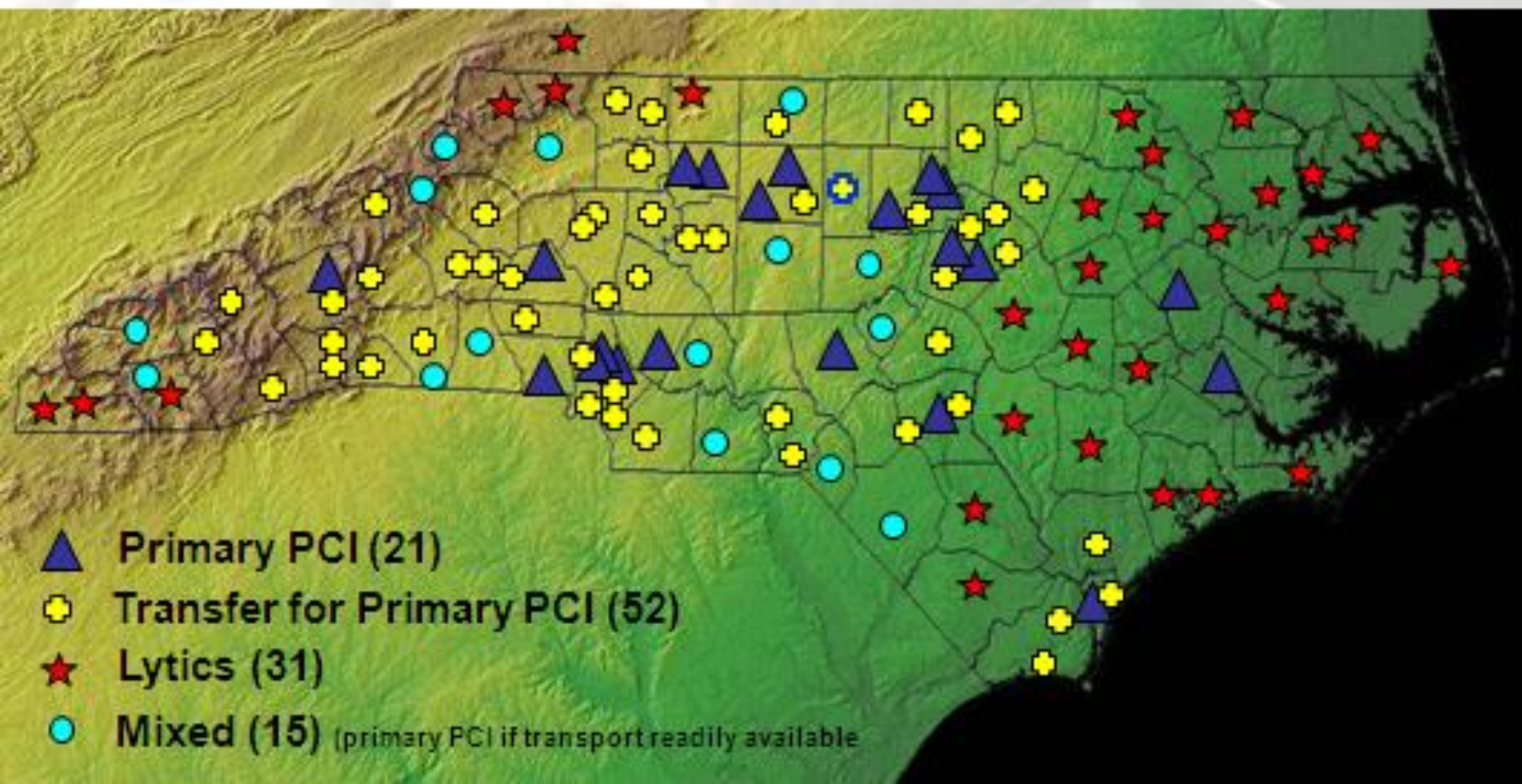


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**If you don't measure it, you can't
improve it**

RACE Hospitals by PCI and Reperfusion Designation

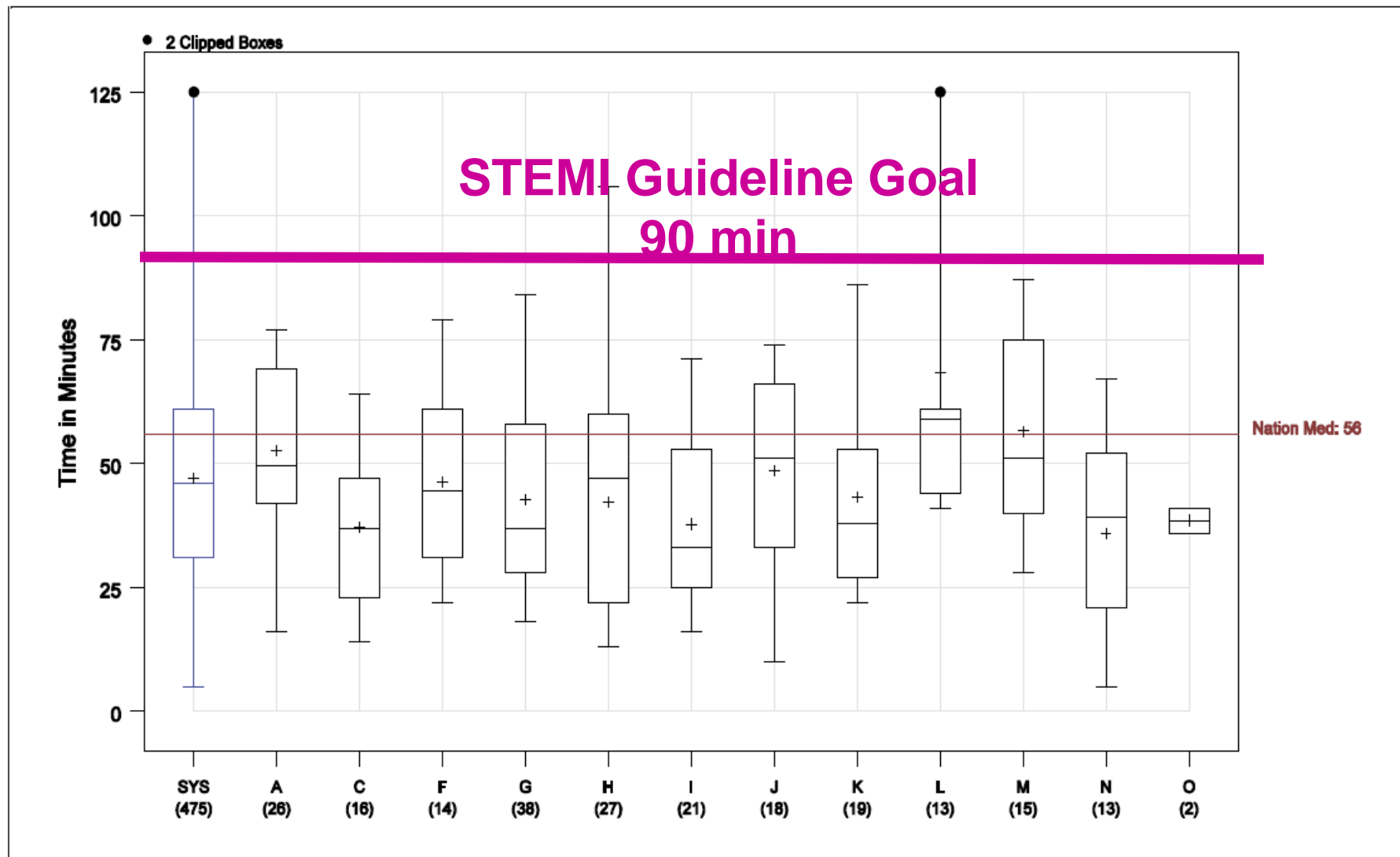


Patient Characteristics
Direct Presentation vs. Transfer In



	Direct Presentation				Transfer In			
	System		State	Nation	System		State	Nation
	Last Qtr	Last 12 mo			Last Qtr	Last 12 mo		
Number of STEMI Patients	810	3,098	3,098	40,127	443	1,772	1,772	16,781
Patient Demographics								
Age (median years)	61.0	60.0	60.0	61.0	60.0	60.0	60.0	60.0
Female	32%	31%	31%	30%	33%	31%	31%	29%
Non-White	19%	18%	18%	15%	19%	18%	18%	11%
Hispanic Ethnicity	1%	2%	2%	6%	1%	1%	1%	4%
Diagnosis								
First ECG obtained Pre-Hospital (EMS Arr.) ..	89%	91%	91%	70%	50%	49%	49%	32%
STEMI Noted on first ECG	84%	85%	85%	86%	80%	80%	80%	86%
Mode of Arrival (to First Facility)								
POV	25%	26%	26%	37%	75%	71%	71%	71%
EMS (Ambulance)	72%	71%	71%	60%	25%	29%	29%	28%
Reperfusion								
Contraindicated to reperfusion	4%	5%	5%	6%	11%	8%	8%	7%
Eligible for reperfusion	96%	95%	95%	93%	89%	92%	92%	93%
Treated	89%	89%	89%	90%	92%	92%	92%	91%
Untreated	11%	11%	11%	10%	8%	8%	8%	9%
Median Time to Reperfusion								
Primary PCI	46.0	46.0	46.0	57.0	96.0	97.0	97.0	106.0
Fibrinolytic	-	38.0	38.0	46.0	31.5	28.0	28.0	31.0
In-hospital Clinical Events (Exc. Trans-Out)								
Reinfarction	0.6%	0.5%	0.5%	0.8%	1.1%	0.5%	0.5%	0.7%
Cardiogenic shock	5.1%	5.8%	5.8%	7.2%	5.0%	6.1%	6.1%	6.7%
Heart Failure	2.8%	3.6%	3.6%	5.7%	4.8%	4.4%	4.4%	5.6%
CVA/Stroke	0.4%	0.7%	0.7%	0.7%	1.1%	0.9%	0.9%	0.9%
Hemorrhagic stroke (Among CVA pts)	0.0%	4.5%	4.5%	15.6%	20.0%	43.8%	43.8%	25.5%
Suspected Bleeding Event	3.3%	2.5%	2.5%	3.6%	3.6%	3.4%	3.4%	3.9%
RBC/Whole Blood Cell Transfusion	3.9%	4.0%	4.0%	4.3%	4.1%	4.9%	4.9%	4.4%
Any of above events	14.8%	15.1%	15.1%	17.5%	17.2%	16.4%	16.4%	16.2%

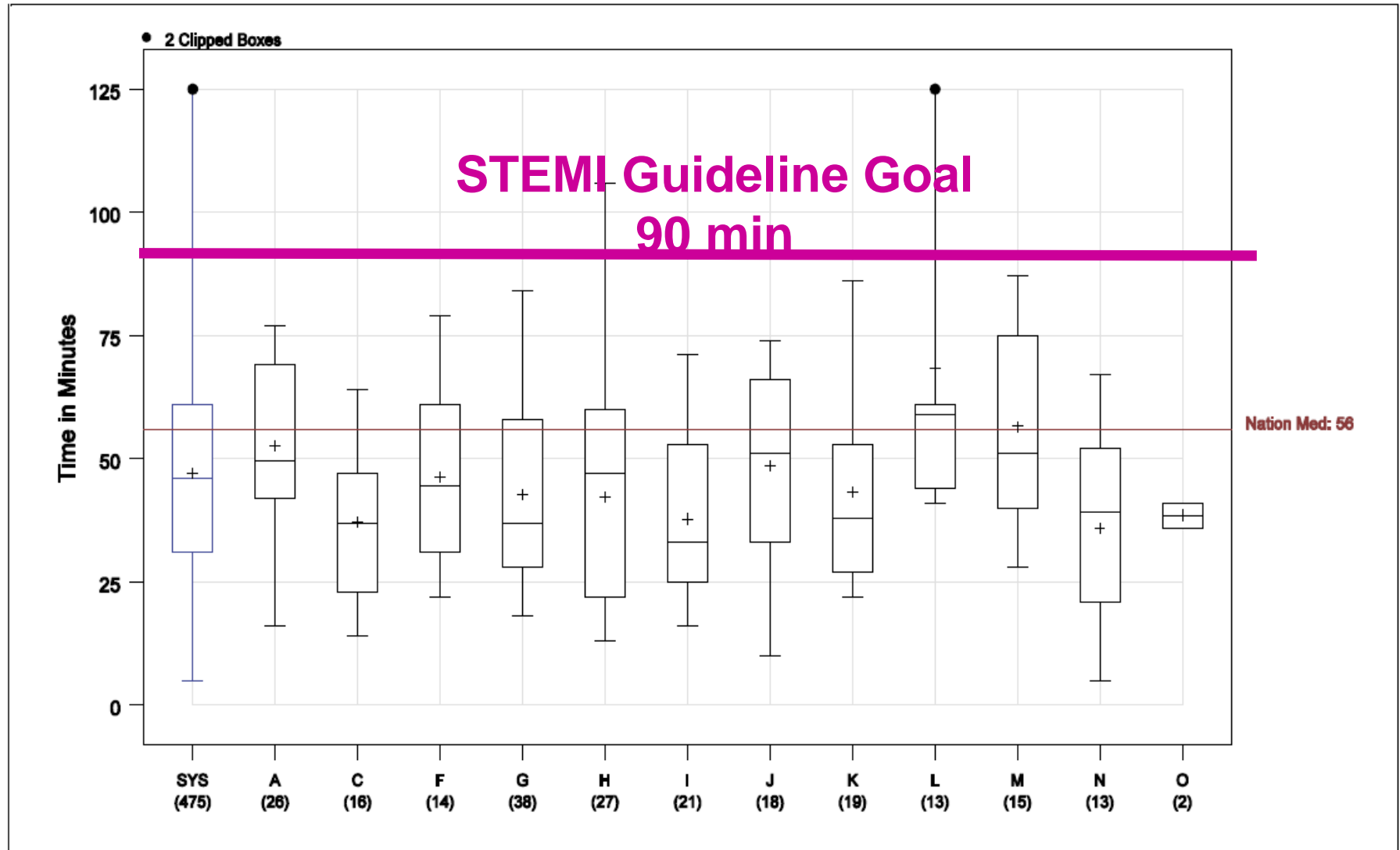
Arrival to Device Activation
Distribution of Times (minutes)
Direct Presentaion, All Arrival Modes



*Site labels and the corresponding number of patients eligible for the particular measure are displayed on the x-axis

**Boxes are not displayed when there are no eligible patients in the time frame.

Arrival to Device Activation
Distribution of Times (minutes)
Direct Presentaion, All Arrival Modes



*Site labels and the corresponding number of patients eligible for the particular measure are displayed on the x-axis

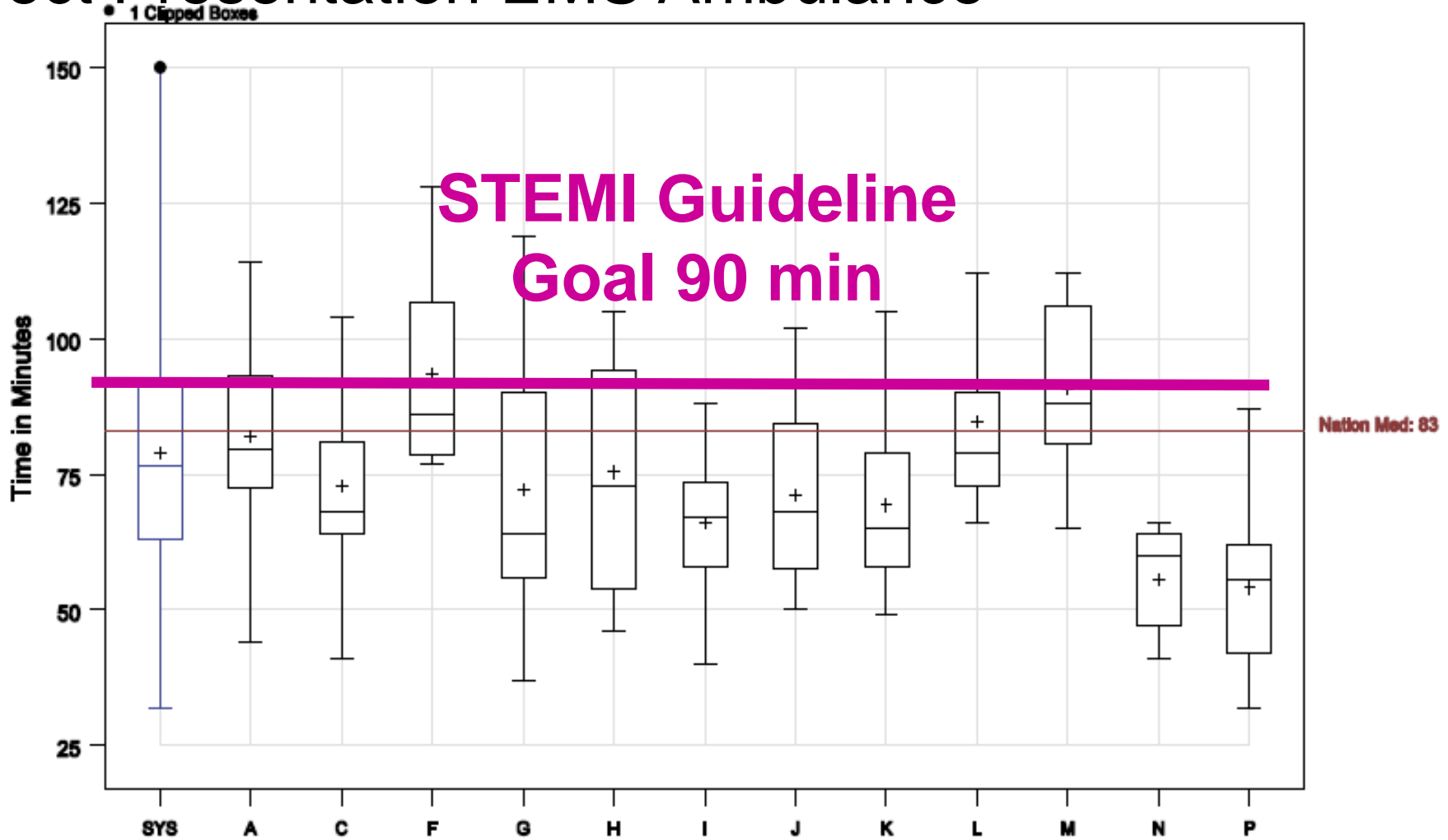
**Boxes are not displayed when there are no eligible patients in the time frame.

FMC to Device

First Medical Response Activation (minutes)
Direct Presentation, Arriving via EMS

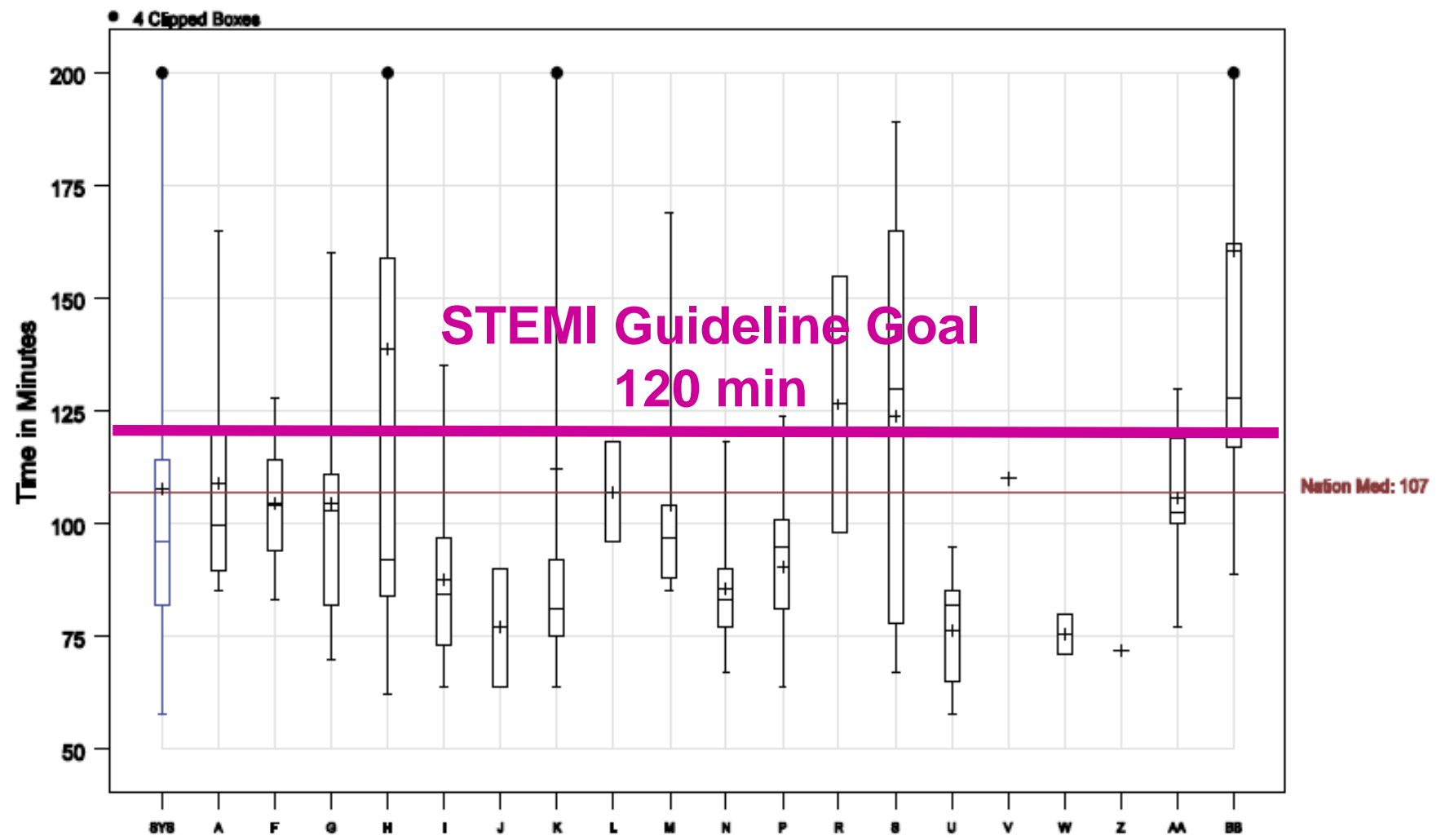


Direct Presentation EMS Ambulance



First Door to Device/Transfer

Arrival at First Hospital (minutes)
District (minutes)
Transfer in for Primary PCI (minutes)



Study Timeline & Deliverables

July–December
2012

January–May
2013

June–September
2013

October–December
2013

Baseline
Data
Assessment

Data
Harvest &
Review

Intense
Intervention

Post
Intervention
Assessment

URGENT!

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Every Region Has a “Story”

- A Beginning.....2011



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Thank you for your business! Mike Emerson, John Matthews.

Lincoln Park Rugby Football Club

CHICAGO

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ST. LOUIS

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(or until we sell out)

Ribs
Our house specialty, dry-rubbed and slow smoked over apple and cherry wood. (served w/2 sides)
Full Slab 23.99 **Half Slab** 13.99 **Combo** Add 1/4 lb of 2nd meat for 3.00 more.

Sandwiches (on a soft bun with 2 sides)
Reg. (6 oz.) Large (12 oz.)
Pulled Pork 6.99 8.75
Pulled Chicken 6.99 8.75
Beef Brisket 9.50
Turkey Breast 7.99
Spicy Sausage 7.75

BBQ Slab - Lettuce with Cheddar Cheese, pickles, wedges and onions topped with our house BBQ dressings - 12oz. (12oz. Mudding) 7.99 (French)

Prito Pie - Prito topped with our choice of meat, cheddar cheese and onion. 7.25

BBQ Slud - Baked Potato topped with our choice of meat, baked beans, Cheddar cheese and onion. 7.99

Some Combination:
The Big Ben - A Full slab of ribs, beef brisket and a Pork sandwich, 1/4 chicken and 4 sides. 39.99

The "Adam" bomb - In honor of our friend Adam Richman from the Travel Channel show "Adam at Home".
A Big Ben with a Pork Link Fried Chicken sandwich.
pods (Free refills on French fries and 2 sides)

JIMMY KIMMEL
TALK SHOW HOST

Thank you for your business! Mike Emerson, John Matthews.
Chip Steele, Brian Coggins and Niki Pucco.
Phone 319.535.4390 Fax 319.535.4337 www.pappysSmokehouse.com

Welp, we won't attack HEART ATTACK! THANKS! Kind



Local to Regional to National Implementation

US
Healthcare
System

Mission:
Lifeline
2012 **250,000 STEMI's/y**
250,000 arrests/y

RACE
North
Carolina **57,000 STEMI MI's/yr**
**2,000 cardiac
arrests/yr**

Duke
Central NC

8,000 STEMI's per year
5000 in AR-G

200 STEMI's per year

Duke Clinical Research Institute



RESERVED

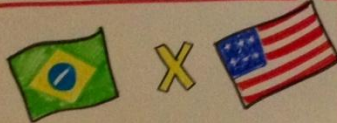
STEMI SYSTEMS ACCELERATOR Intervention

- Using national level system faculty and local AHA staff to broker competitive entities to regionalize STEMI care for a community.
- Success based on regional local leadership owning the program.
- Unbiased staff to recruit all hospitals to join centralized database.
- Regional Intervention Day
 - CME/CNE event
- Data- Baseline, Quarterly for 1 year, Post Intervention
- Quarterly meetings to share best practices, data review across the region and identify strategies to improve process



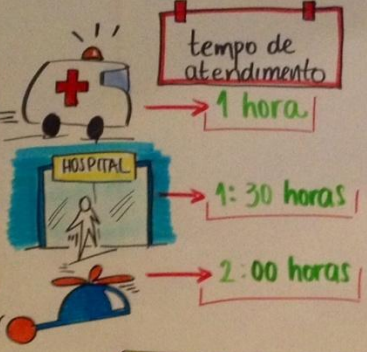
REGIONAL ACUTE CARDIAC CARE

DR. JAMES JOLLIS



8,9% PIB 17,9% PIB


▶ Doença cardiovascular é o principal causa de morte nos 2 países



Nos Estados Unidos, nos concentramos nos sistemas regionais (e não num sistema único)

SISTEMA REGIONAL

- todo mundo faz parte do sistema
- todo mundo trabalha junto



Nos Estados Unidos, quase ninguém morre de infarto se tratado no tempo ideal

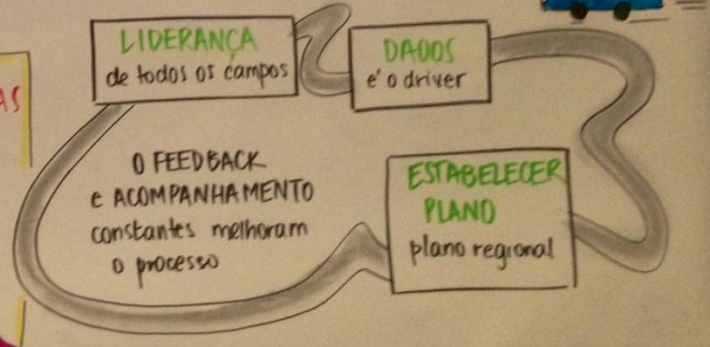


"Onde VOCÊ vive não deve determinar como VOCÊ VIVE"

DESAFIOS e BARREIRAS

- ▶ CONCORRÊNCIA
- ▶ LIDERANÇA (APATIA)
- ▶ CONFLITOS NO PLANO DE GESTÃO
- ▶ RECURSOS
- ▶ COLETA DE DADOS

PROCESSO RACE





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NORTH CAROLINA

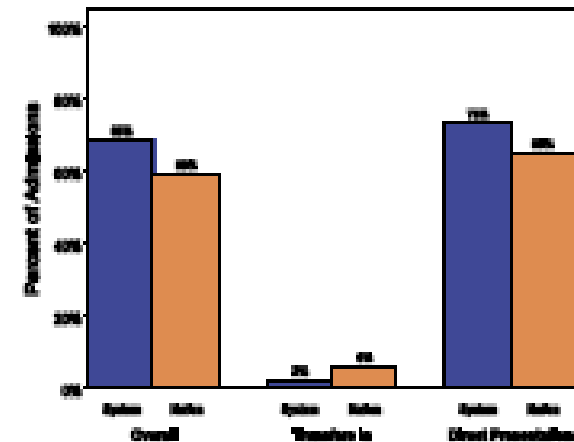
**Patient Characteristics
Direct Presentation vs. Transfer In**



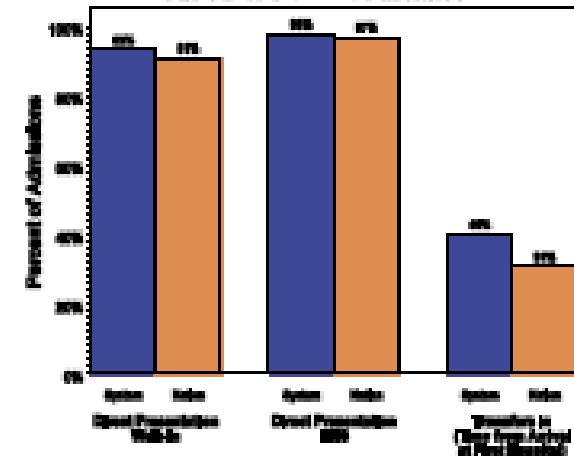
	Direct Presentation				Transfer In			
	System		State	Nation	System		State	Nation
	Last Qtr	Last 12 mo			Last Qtr	Last 12 mo		
Number of STEMI Patients	820	3,135	3,166	41,935	405	1,694	1,694	17,231
Patient Demographics								
Age (median years)	60.0	60.0	60.0	61.0	60.0	60.0	60.0	60.0
Female	27%	30%	30%	30%	30%	31%	31%	29%
Non-White	16%	17%	17%	15%	20%	19%	19%	11%
Hispanic Ethnicity	1%	2%	2%	7%	0%	1%	1%	5%
Diagnosis								
First ECG obtained Pre-Hospital (EMS Arr.) ..	91%	91%	91%	71%	46%	47%	47%	32%
STEMI Noted on first ECG	84%	85%	85%	86%	77%	79%	79%	86%
Mode of Arrival (to First Facility)								
POV	25%	26%	26%	36%	73%	72%	72%	72%
EMS (Ambulance)	71%	71%	71%	61%	27%	28%	28%	27%
Reperfusion								
Contraindicated to reperfusion	4%	4%	5%	6%	7%	8%	8%	7%
Eligible for reperfusion	95%	95%	95%	94%	93%	92%	92%	93%
Treated	89%	89%	88%	90%	92%	92%	92%	91%
Untreated	11%	11%	12%	10%	8%	8%	8%	9%
Median Time to Reperfusion								
Primary PCI	44.0	46.0	46.0	57.0	95.0	97.0	97.0	106.0
Fibrinolytic	164.5	94.5	94.5	45.5	28.0	28.0	28.0	31.0
In-hospital Clinical Events (Exc. Trans-Out)								
Reinfarction	0.5%	0.4%	0.4%	0.9%	0.3%	0.5%	0.5%	0.7%
Cardiogenic shock	4.1%	5.1%	5.1%	7.0%	4.5%	5.7%	5.7%	6.5%
Heart Failure	4.1%	3.6%	3.6%	5.5%	2.8%	3.9%	3.9%	5.3%
CVA/Stroke	0.9%	0.7%	0.7%	0.7%	0.0%	0.8%	0.8%	0.9%
Hemorrhagic stroke (Among CVA pts)	0.0%	4.8%	4.8%	15.8%	-	46.2%	46.2%	30.2%
Suspected Bleeding Event	2.8%	2.6%	2.6%	3.7%	3.5%	3.3%	3.3%	3.7%
RBC/Whole Blood Cell Transfusion	3.6%	3.8%	3.8%	4.2%	4.8%	4.8%	4.8%	4.1%
Any of above events	14.4%	14.8%	14.8%	17.3%	14.9%	16.1%	16.1%	15.9%

	System		State	Nation
	Last Qtr	Last 12 mo		
Median Time from Arrival to Cath Lab Arrival (mins)				
Direct Presentation	29.0	30.0	30.0	38.0
Arrived by EMS	25.0	25.0	25.0	32.0
Arrived by POV	48.5	47.0	47.0	47.0
Transfers In				
From Arrival at First Facility	88.0	90.0	90.0	98.0
From Arrival at Receiving Facility ..	5.0	8.0	8.0	10.0
Median Time from Arrival to Primary PCI (mins)				
Direct Presentation	44.0	46.0	46.0	57.0
Arrived by EMS	39.0	40.0	40.0	50.0
Arrived by POV	67.5	65.0	65.0	66.0
Transfers In				
From Arrival at First Facility	95.0	97.0	97.0	106.0
From Arrival at Receiving Facility ..	24.0	26.0	26.0	27.0
Median Time from First Medical Contact to Primary PCI (mins)¹	77.0	77.0	77.0	82.0
Median Time from Cath Lab Arrival to First Device Activation (mins)	22.0	23.0	23.0	22.0
Reasons Reperfusion Not Indicated				
No ST elevation/LBBB	0%	0%	0%	2%
ST elevation resolved	15%	14%	15%	8%
MI Diagnosis Unclear	6%	5%	5%	5%
MI Symptoms Onset > 12 hrs	16%	26%	25%	14%
Chest pain resolved	21%	17%	17%	9%
No chest pain	4%	4%	4%	3%
Other	34%	28%	28%	31%

First Medical Contact to PCI <= 90 Minutes



Arrival to PCI <= 90 Minutes



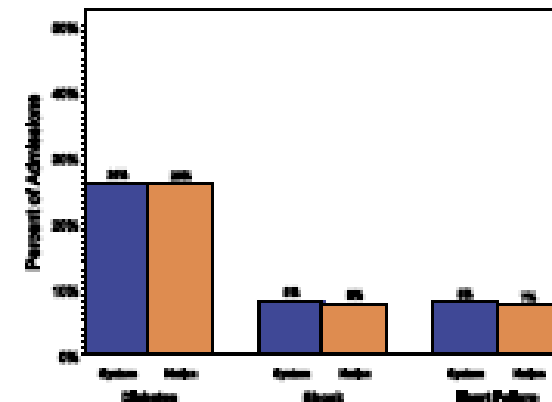
FOOTNOTES:

¹Among direct presenters arriving via EMS

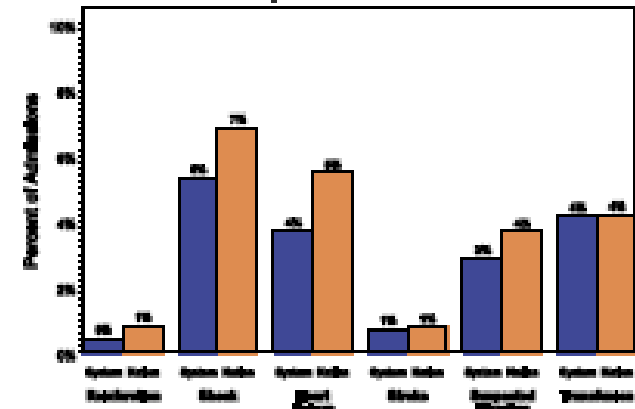


	System		State ¹	Nation ²
	Last Qtr	Last 12 mo		
Clinical Characteristics				
History of Diabetes	26%	26%	26%	26%
Cardiogenic Shock on Presentation	8%	8%	8%	8%
Heart Failure on Presentation	7%	8%	8%	7%
In-hospital Mortality³				
Unadjusted				
Observed Mortality rate	5.6%	6.0%	6.0%	6.5%
Lower 95% confidence limit	4.3%	5.3%	5.3%	6.3%
Upper 95% confidence limit	6.9%	6.6%	6.6%	6.7%
Among cardiac-arrest patients ⁴	32.3%	31.6%	31.6%	32.0%
Among non-cardiac arrest patients ⁴	3.4%	3.9%	3.9%	4.3%
Risk-adjusted death ⁵				
Expected Mortality rate	-	7.2%	7.2%	6.9%
Observed/Expected Ratio	-	0.83	0.83	0.95
Lower 95% confidence limit	-	0.75	0.75	0.92
Upper 95% confidence limit	-	0.91	0.91	0.98
In-hospital Clinical Events³				
Reinfarction	0.4%	0.4%	0.4%	0.8%
Cardiogenic shock	4.3%	5.3%	5.3%	6.9%
Heart Failure	3.7%	3.7%	3.7%	5.5%
CVA/Stroke	0.6%	0.7%	0.7%	0.8%
Hemorrhagic stroke	0.0%	20.6%	20.6%	20.7%
Suspected Bleeding Event	3.0%	2.9%	2.9%	3.7%
RBC/Whole Blood Cell Transfusion	4.0%	4.2%	4.2%	4.2%
Any of above events	14.5%	15.2%	15.3%	16.8%
Median Length of Stay (days)⁶	3.0	3.0	3.0	3.0

Clinical Characteristics



In-Hospital Clinical Events



¹Among all hospitals in system's state, reported for states with 6+ sites

²Among all hospitals in Mission: Lifeline

³Excluding transfers out

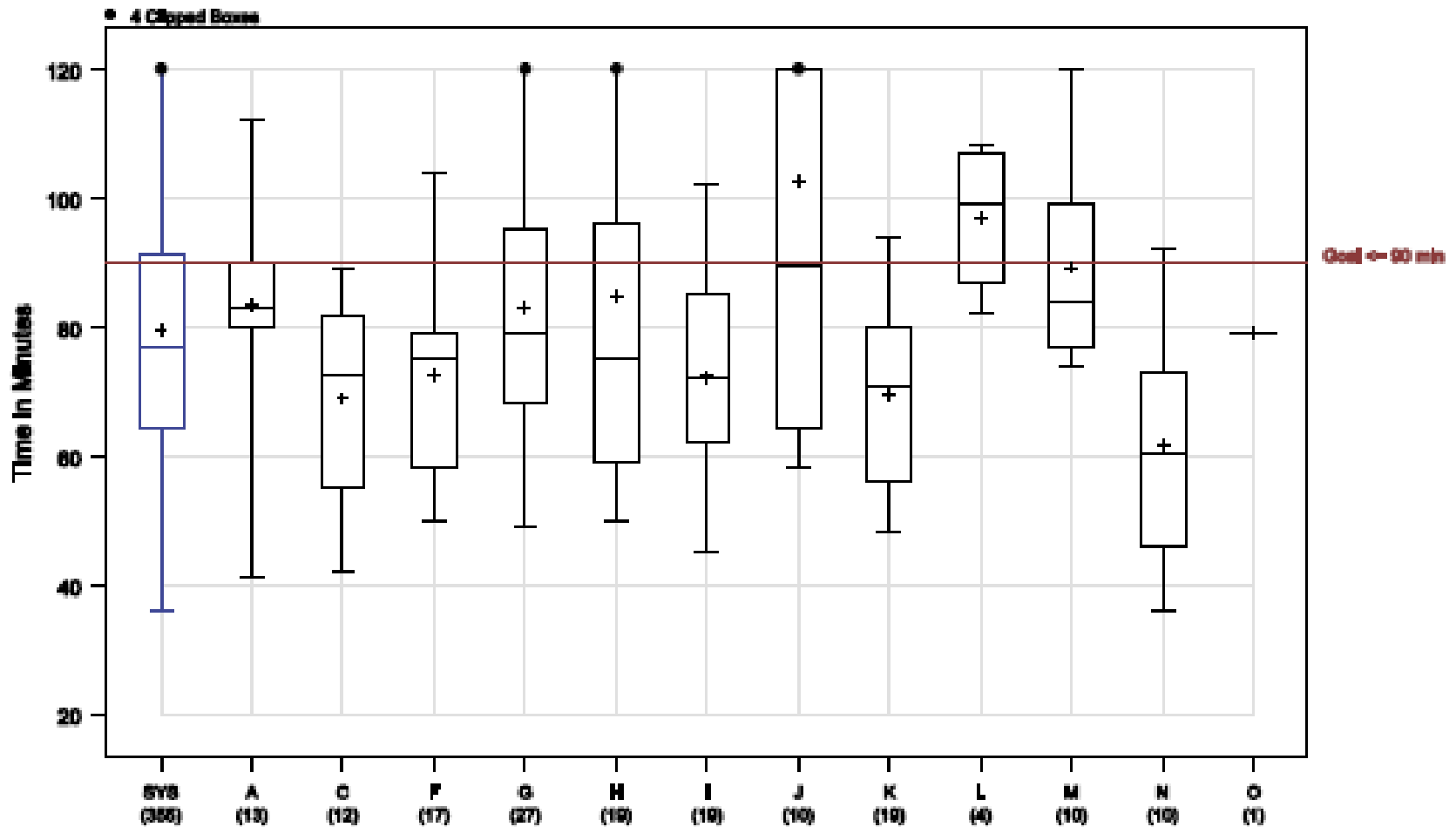
⁴From new data version (April 1, 2011) only

⁵Refer to the Interpretation Manual for information on risk-adjustment methodology

⁶Excluding transfers in and transfers out

FMC2B

First Medical Contact to Device Activation
Distribution of Times (minutes)
Direct Presentation, Arriving via EMS

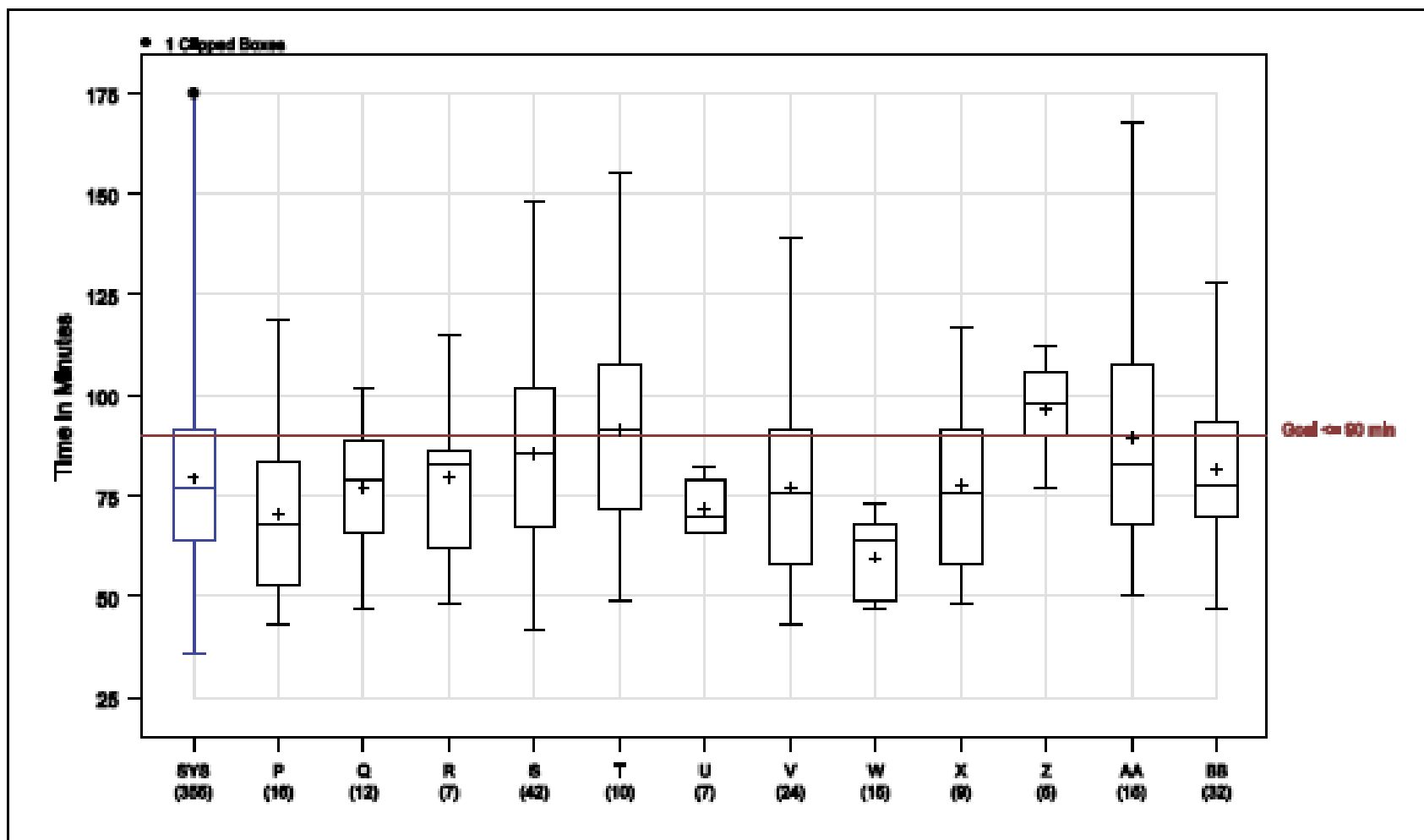


¹Site labels and the corresponding number of patients eligible for at least one time interval are displayed on the x-axis.

²Boxes are not displayed when there are no eligible patients in the time frame.

FMC2B

First Medical Contact to Device Activation
Distribution of Times (minutes)
Direct Presentation, Arriving via EMS

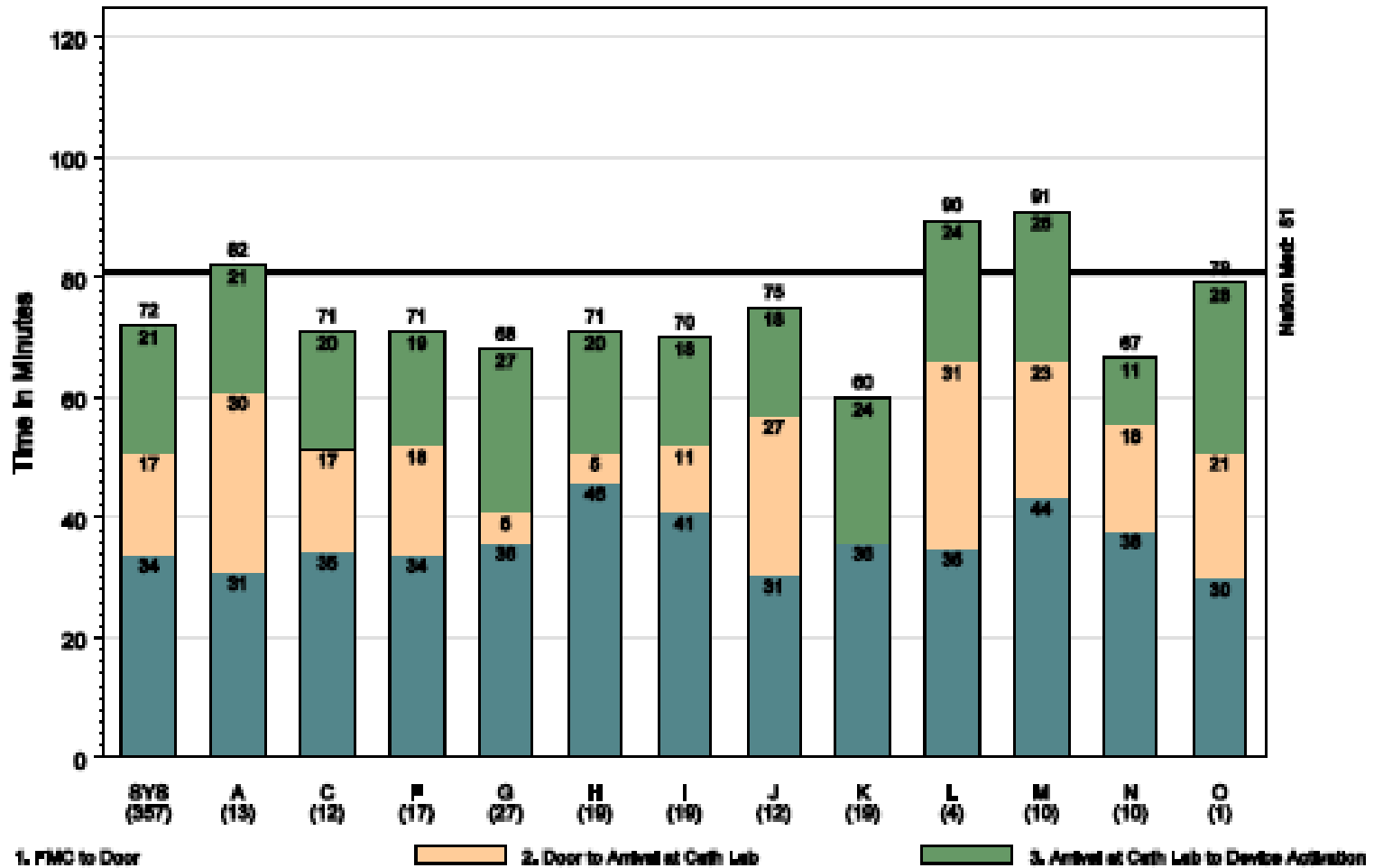


* Site labels and the corresponding number of patients eligible for at least one time interval are displayed on the x-axis.
* Hours are not displayed when there are no eligible patients in the time frame.

FMC2B

0017: 2013 Q2

First Medical Contact to Device
Median Time (minutes)
Direct Presentation, Arriving via EMS

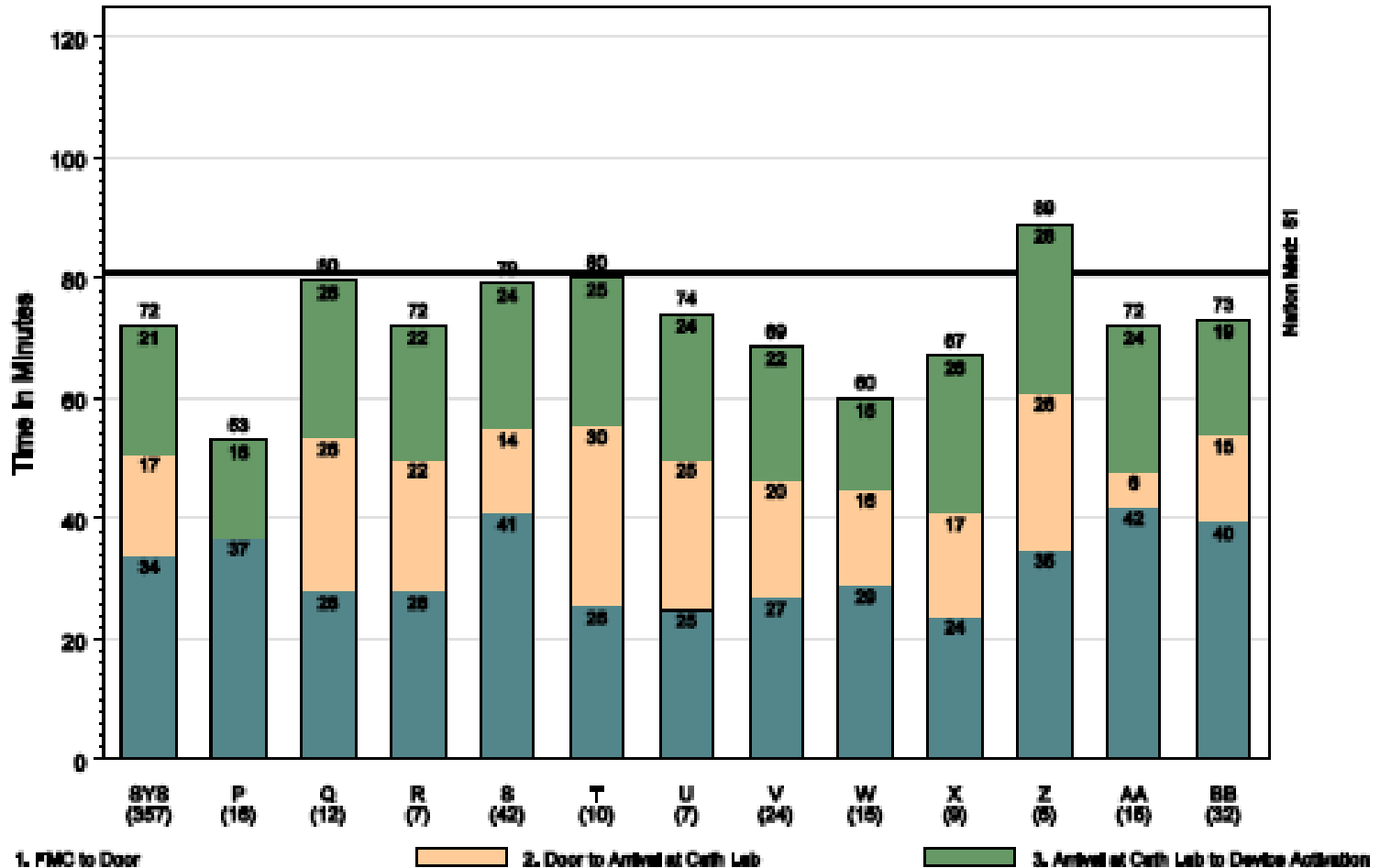


*Site labels and the corresponding number of patients eligible for at least one time interval are displayed on the x-axis

FMC2B

0017: 2013 Q2

First Medical Contact to Device
Median Time (minutes)
Direct Presentation, Arriving via EMS

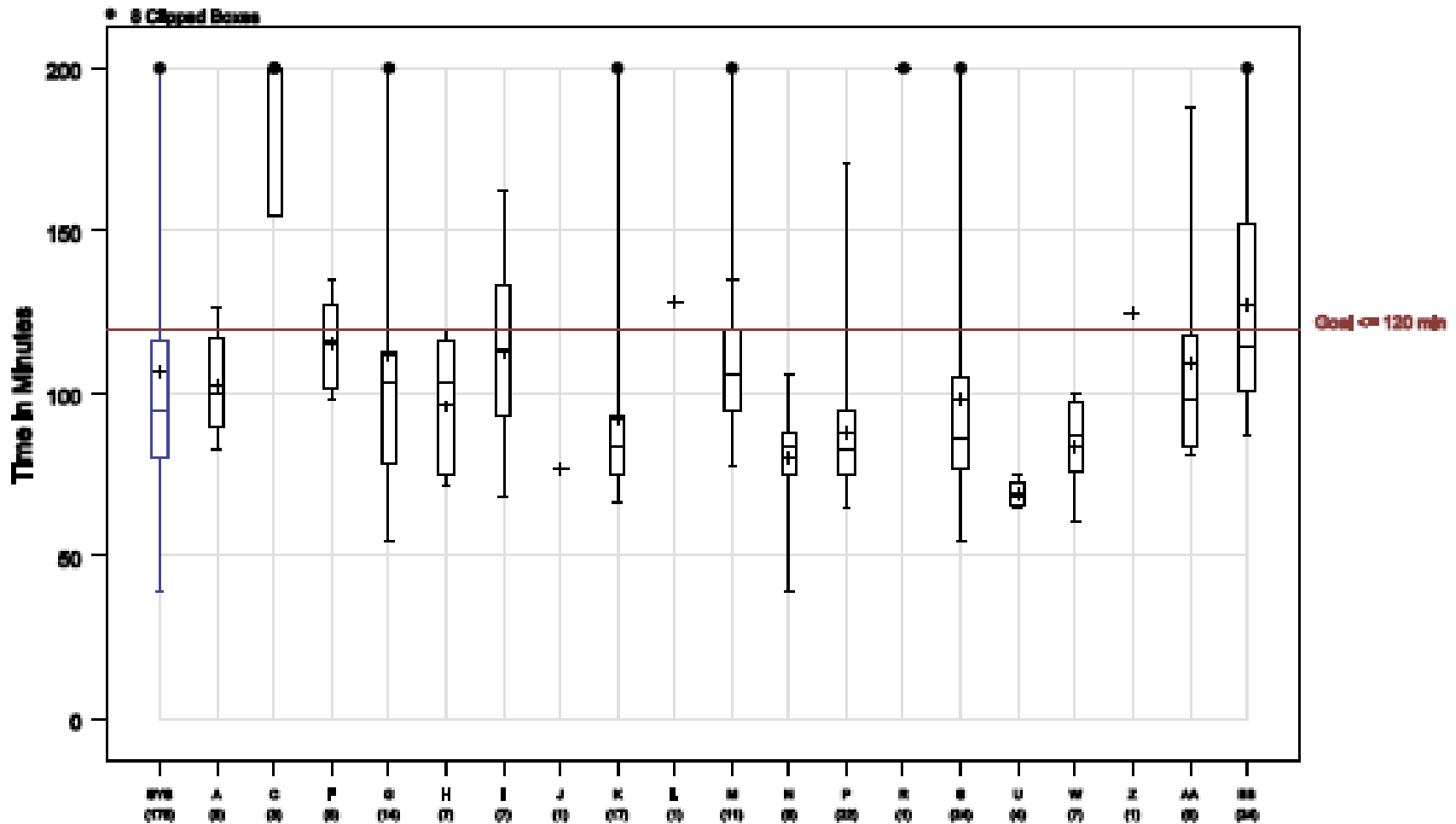


¹Site labels and the corresponding number of patients eligible for at least one time interval are displayed on the x-axis.

²Bars are not displayed when there are no patients eligible for at least one time interval. Additionally, specific time intervals without any eligible patients are not plotted.

0017: 2013 Q2

Arrival at First Facility to Device Activation
Distribution of Times (minutes)
Transfer In for Primary PCI

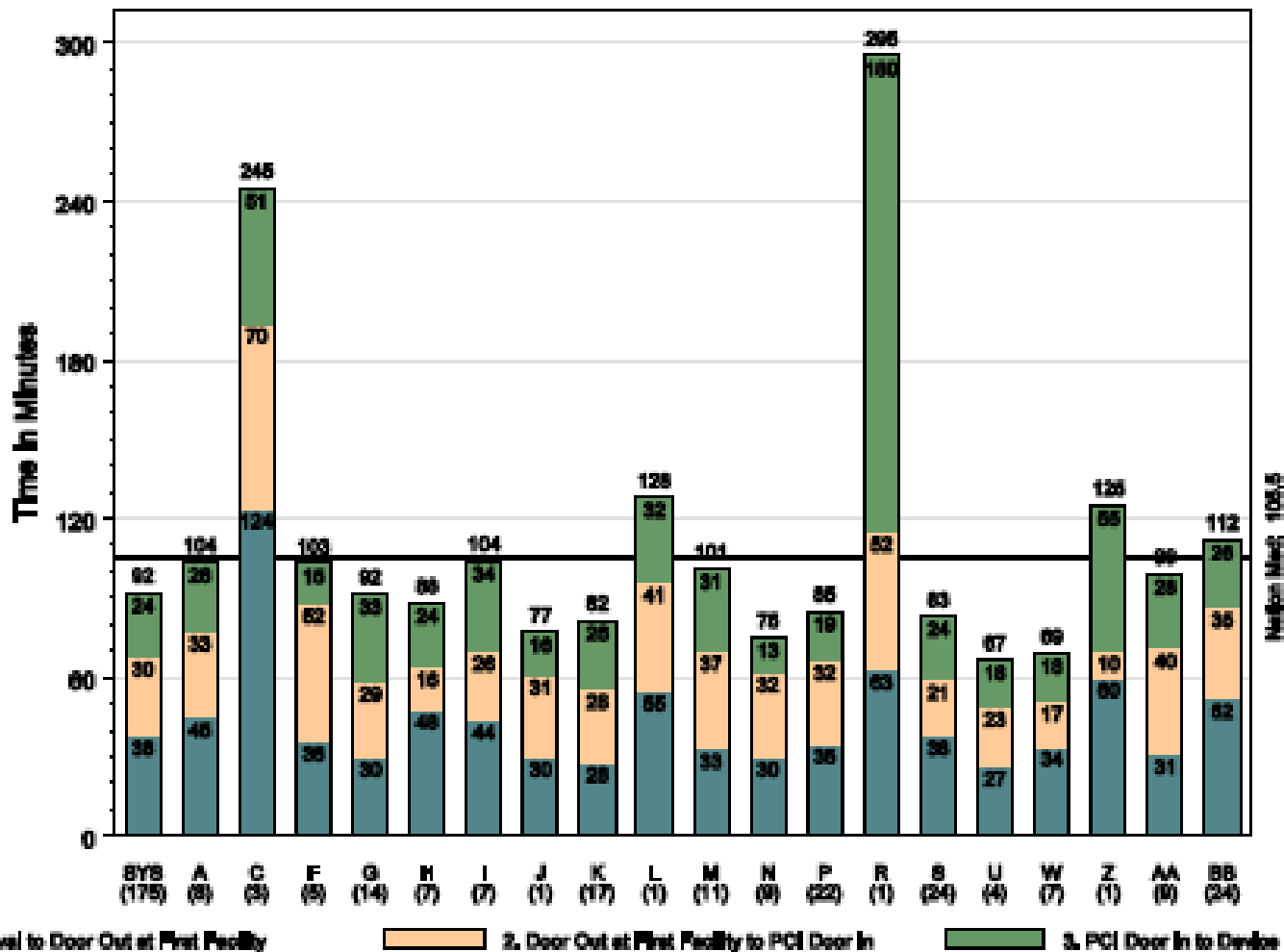


*Site labels and the corresponding number of patients eligible for at least one time interval are displayed on the x-axis

**Boxes are not displayed when there are no eligible patients in the time frame.

0017: 2013 Q2

Arrival at First Facility to Device
Median Time (minutes)
Transfer In for Primary PCI



¹Site labels and the corresponding number of patients eligible for at least one time interval are displayed on the x-axis

²Bars are not displayed when there are no patients eligible for at least one time interval. Additionally, specific time intervals without any eligible patients are not plotted.