

Sustaining Change: Making the Gains Stick

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Mission: Lifeline
Western Region Meeting
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Presbyterian HEALTHCARE

Remarkable People. Remarkable Medicine.

About US..... STEMI Referral Facilities

- Presbyterian Hospital Huntersville
- 75 bed acute care facility– North
- 50 Medical - Surgical – Telemetry Oncology beds
- 6 Critical Care beds
- 10 Bed Clinical Decision Unit, Cardiopulmonary testing unit
- 24 bed Emergency Department
- Full service Radiology and Imaging – MRI, 64 and 16 slice CT
- Mobile Cardiac Cath
- Presbyterian Hospital Matthews
- 117 bed acute care facility– South
- 70 Medical - Surgical - Telemetry Oncology beds
- 6 ICU beds & 10 Intermediate
- 10 bed/7 chair Cardiac Triage Unit, 33 bed Emergency Department
- Full service Radiology and Imaging – MRI, 64 and 16 slice CT
- New in-house Cardiac Cath lab, doing Radial Caths

from Tom Peters:

“Excellent firms don’t believe in excellence – only in constant improvement and constant change.”

Search of Excellence: Lessons From America’s Best Run Companies

MISSION:
Lifeline™

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Simplify Critical Actions

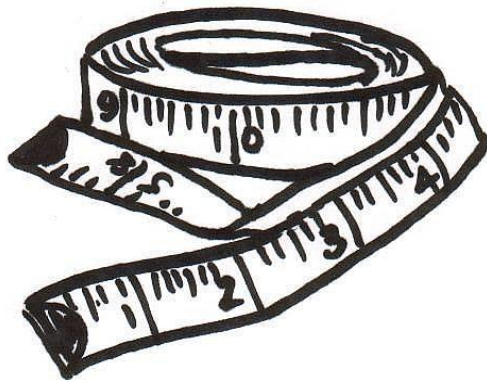
- Obtaining the screening ECG
- Assess and Identify STEMI
- Reaching the cardiologist
- Activating the Cath Lab team
- Assessing EMS transport options
- Preparing the patient for transport
- On-going data collection

Measure Each STEMI!

Carefully measure parameters on each STEMI ALERT
(as close to when it occurs)

Share Information - don't build silos, focus on
processes & what's best for the Patient

Prompt evaluation & feedback to participants is
essential.



Create Opportunities Together...

Coordinate care and find efficiencies in the system

Continuous Process Improvement

Work together and Share Information across the continuum

Reduce time to treatment = improved outcomes patients.